Windows XP Mobile Office Setup

Adding a Standard 19200bps Modem

Overview:Creating a dial-up connection in Windows XP is very similar as in Windows 2000. The only difference is how to get to it. If the customer already has a dial up connection in **Network and Internet Connections** *(Note: It could be any dial up connection, as long as it is in Network and Internet Connections)*, then you can access Network and Internet Connections by clicking on the Start button and then Selecting **Connect To** and then **Show all Connections**. Otherwise, follow the instructions below:

Step 1) Once you are finished installing the Standard 19200bps modem you will be back to Printers and Other Hardware panel. At the Upper Left Corner go ahead and click the **Back** button and that will take to you back to Control Panel. Go ahead and double left-click on **Network and Internet Connections** icon.

Step 2) From Network and Internet Connections Panel you should see **Network Connections** icon. Go ahead and double left-click on that icon.

Step 3) From **Network Connections** you can check a dial up connection settings by righ-clicking on the icon and selecting **Properties**. To create a new connection go ahead and double left-click on **Create a new Connection** under **Network Tasks** in the upper-left corner.
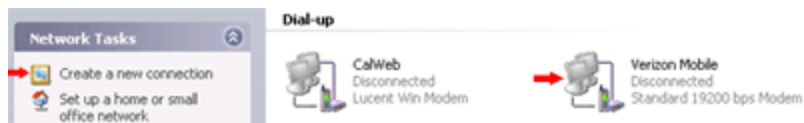
**Step 4)** Now you will see a dialog box **New Connection Wizard** all you have to do here is click **Next**.

Step 5) Now it will ask you what of **Network Connection Type**. Go ahead and select **Connect to the Internet** and then click **Next**.
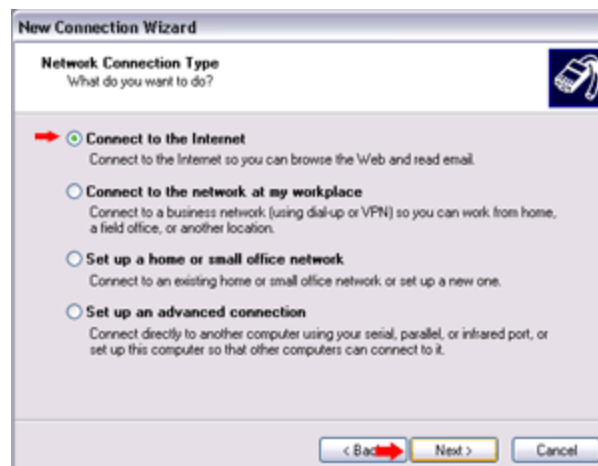

Step 6) Now it will ask you **How do you want to connect to the internet**. Go ahead and select **Setup My Connection Manually** and then click **Next**.

Step 7) Now it will ask you **How you want to connect to the internet?** Go ahead and select **Connect using a dial-up modem** and then click **Next**.
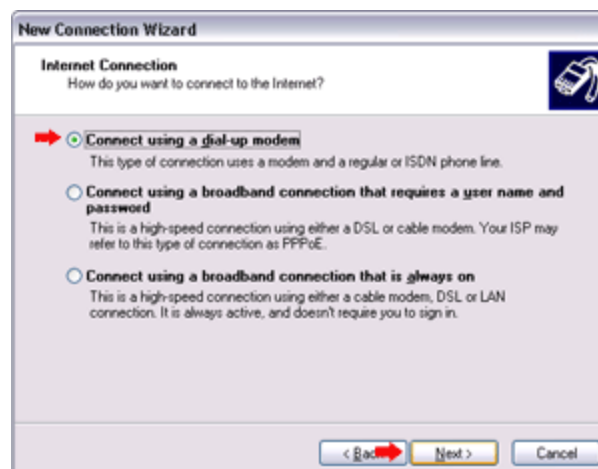
Step 8) Now it will ask you to **Select a Device**. Go ahead and select the **Standard 19200 bps Modem** and unselect any other modems selected and then click on **Next**.
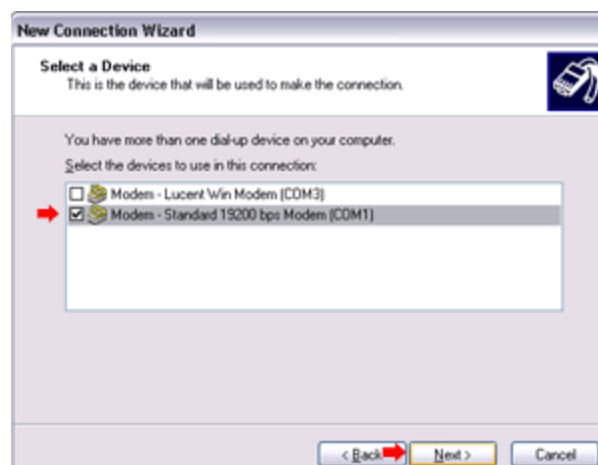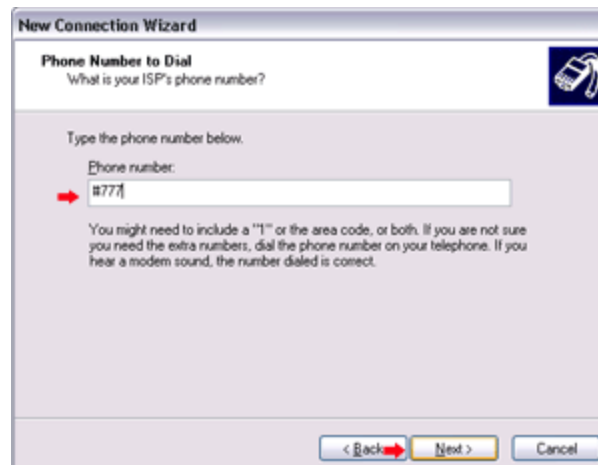
Step 9) Now type in the **Name** for the connection. For example: **Verizon Mobile** and then click **Next**.

Step 10) Type in the ISP's dial-up phone number. In our case type in **#777** and then click **Next**.

Step 11) Now it will ask you for a **Username,password** and to **confirm** the password. For the username type **qnc** *(make sure it is lower-case)*, same thing for the password and confirm password field, type in **qnc** in lower-case. Check the appropriate *(in most cases you do not need any of them selected to make it work)* and then click **Next**.

Step 12) Now you will see a that you have setup the connection succesfully, go ahead and click **Finish**. *Note: If you want to add a shortcut to the desktop, then go ahead and check the box **Add a shortcut to the connection to my desktop** and then click **Finish**.*


Step 13) Now you will see the **Connect to** box, make sure the username and the phone # is what it should be and then click on **Dial** *(usually you do not have to make any changes to the properties because the default is set to not to dial the area code).*
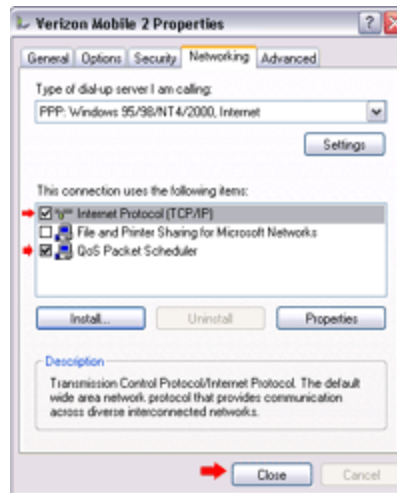
Advanced Settings:

If you want to check the settings for that connection from the connect to box click on **Properties** and you will see the properties box. Make sure it is pointing to the correct **modem**, then **phone #** is proper and **Use dialing rules** is unchecked. Then go ahead and click on the **Networking Tab**.
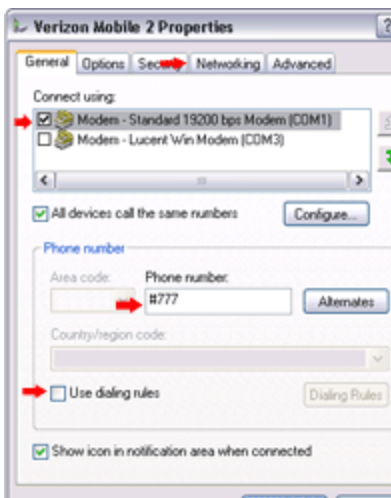
From the **Networking** Tab make sure the **Type of dial-up** the *PPP Windows 95/98/NT 4/2000 Internet* is selected. Under **This connections uses the following items** go ahead and select *Internet Protocol (TCP/IP)* and *QoS Packet Scheduler* and then click Close.

*Note: If you want to enter the DNS #'s go ahead and highlight **Internet Protocol (TCP/IP)** and click on properties, then check the option **Use the following DNS server addresses:** and then enter the primary DNS and the Secondary DNS, then click on OK and then Close to exit out of properities.*

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