



Windows XP Mobile Office Setup



Adding a Standard 19200bps Modem

Overview: Creating a dial-up connection in Windows XP is very similar as in Windows 2000. The only difference is how to get to it. If the customer already has a dial up connection in **Network and Internet Connections** (*Note: It could be any dial up connection, as long as it is in Network and Internet Connections*), then you can access Network and Internet Connections by clicking on the Start button and then Selecting **Connect To** and then **Show all Connections**. Otherwise, follow the instructions below:

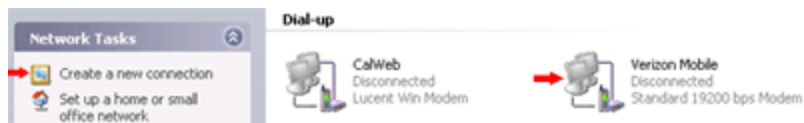
Step 1) Once you are finished installing the Standard 19200bps modem you will be back to Printers and Other Hardware panel. At the Upper Left Corner go ahead and click the **Back** button and that will take you back to Control Panel. Go ahead and double left-click on **Network and Internet Connections** icon.



Step 2) From Network and Internet Connections Panel you should see **Network Connections** icon. Go ahead and double left-click on that icon.



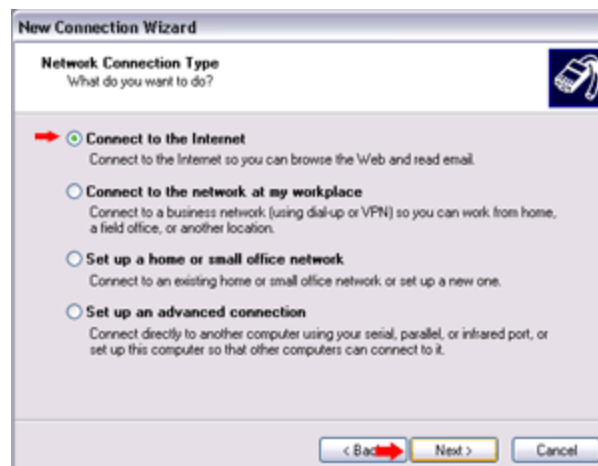
Step 3) From **Network Connections** you can check a dial up connection settings by right-clicking on the icon and selecting **Properties**. To create a new connection go ahead and double left-click on **Create a new Connection** under **Network Tasks** in the upper-left corner.



Step 4) Now you will see a dialog box **New Connection Wizard** all you have to do here is click **Next**.



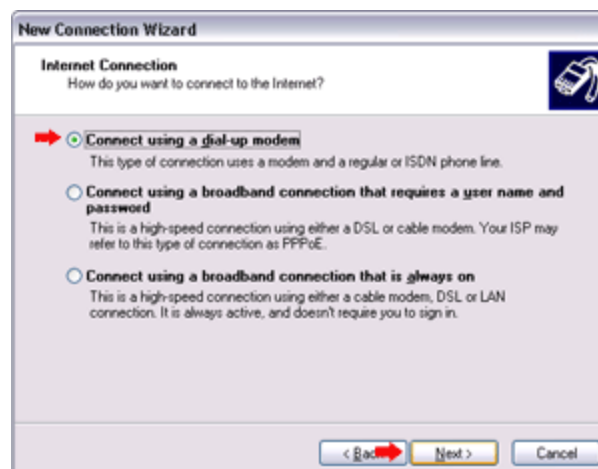
Step 5) Now it will ask you what of **Network Connection Type**. Go ahead and select **Connect to the Internet** and then click **Next**.



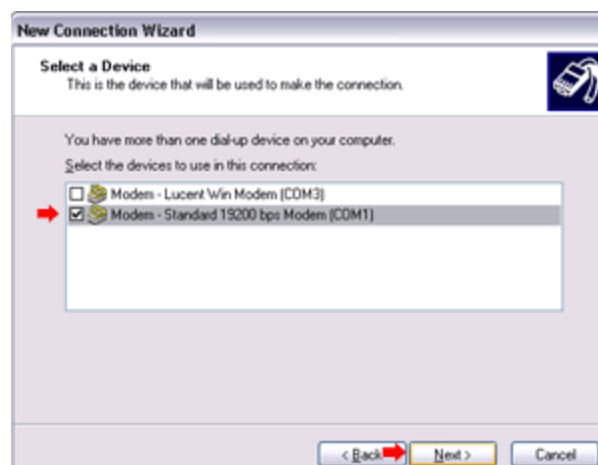
Step 6) Now it will ask you **How do you want to connect to the internet**. Go ahead and select **Setup My Connection Manually** and then click **Next**.



Step 7) Now it will ask you **How you want to connect to the internet?** Go ahead and select **Connect using a dial-up modem** and then click **Next**.



Step 8) Now it will ask you to **Select a Device**. Go ahead and select the **Standard 19200 bps Modem** and unselect any other modems selected and then click on **Next**.

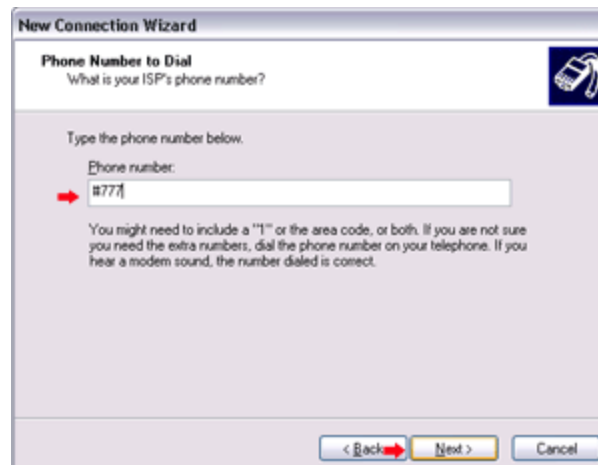


Step 9) Now type in the **Name** for the connection. For example: **Verizon Mobile** and then click **Next**.



The screenshot shows the 'New Connection Wizard' dialog box with the 'Connection Name' step selected. The title bar reads 'New Connection Wizard'. Below the title bar, the section is titled 'Connection Name' with the question 'What is the name of the service that provides your Internet connection?'. A small icon of a telephone handset is visible in the top right corner. The main area contains the instruction 'Type the name of your ISP in the following box.' followed by 'ISP Name' and a text input field containing 'Verizon Mobile'. A red arrow points to the input field. Below the input field, it says 'The name you type here will be the name of the connection you are creating.' At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. A red arrow points to the 'Next >' button.

Step 10) Type in the ISP's dial-up phone number. In our case type in **#777** and then click **Next**.



The screenshot shows the 'New Connection Wizard' dialog box with the 'Phone Number to Dial' step selected. The title bar reads 'New Connection Wizard'. Below the title bar, the section is titled 'Phone Number to Dial' with the question 'What is your ISP's phone number?'. A small icon of a telephone handset is visible in the top right corner. The main area contains the instruction 'Type the phone number below.' followed by 'Phone number:' and a text input field containing '#777'. A red arrow points to the input field. Below the input field, it says 'You might need to include a "1" or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct.' At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'. A red arrow points to the 'Next >' button.

Step 11) Now it will ask you for a **Username,password** and to **confirm** the password. For the username type **qnc** (*make sure it is lower-case*), same thing for the password and confirm password field, type in **qnc** in lower-case. Check the appropriate (*in most cases you do not need any of them selected to make it work*) and then click **Next**.



The screenshot shows the 'New Connection Wizard' dialog box with the 'Internet Account Information' step selected. The title bar reads 'New Connection Wizard'. Below the title bar, the text says 'Internet Account Information' and 'You will need an account name and password to sign in to your Internet account.' There is a small icon of a mobile phone. Below this, a note says 'Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)' There are three input fields: 'User name:' with the text 'gnc', 'Password:' with three dots, and 'Confirm password:' with three dots. Below the input fields are three checkboxes: 'Use this account name and password when anyone connects to the Internet from this computer' (checked), 'Make this the default Internet connection' (unchecked), and 'Turn on Internet Connection Firewall for this connection' (unchecked). At the bottom are three buttons: '< Back', 'Next >', and 'Cancel'.

Step 12) Now you will see that you have setup the connection successfully, go ahead and click **Finish**.
*Note: If you want to add a shortcut to the desktop, then go ahead and check the box **Add a shortcut to the connection to my desktop** and then click **Finish**.*



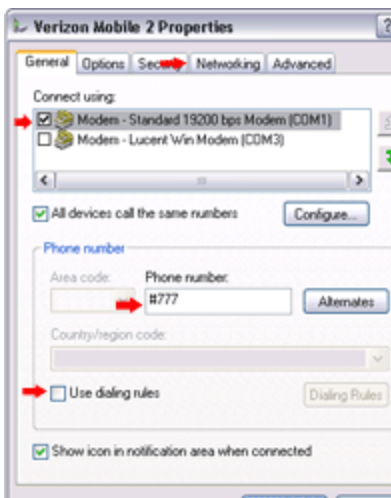
The screenshot shows the 'New Connection Wizard' dialog box with the 'Completing the New Connection Wizard' step selected. The title bar reads 'New Connection Wizard'. Below the title bar, the text says 'Completing the New Connection Wizard' and 'You have successfully completed the steps needed to create the following connector:'. There is a small icon of a mobile phone. Below this, the text says 'Verizon Mobile' and lists two bullet points: 'Share with all users of this computer' and 'Use the same user name & password for everyone'. Below the bullet points, the text says 'The connection will be saved in the Network Connections folder.' There is a checkbox 'Add a shortcut to this connection to my desktop' which is unchecked. Below the checkbox, the text says 'To create the connection and close this wizard, click Finish.' At the bottom are three buttons: '< Back', 'Finish', and 'Cancel'.

Step 13) Now you will see the **Connect to** box, make sure the username and the phone # is what it should be and then click on **Dial** (*usually you do not have to make any changes to the properties because the default is set to not to dial the area code*).



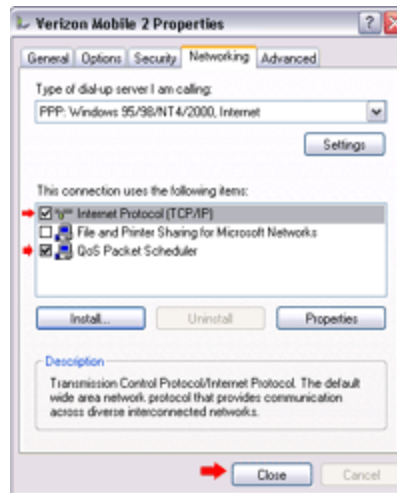
Advanced Settings:

If you want to check the settings for that connection from the connect to box click on **Properties** and you will see the properties box. Make sure it is pointing to the correct **modem**, then **phone #** is proper and **Use dialing rules** is unchecked. Then go ahead and click on the **Networking Tab**.



From the **Networking** Tab make sure the **Type of dial-up** the *PPP Windows 95/98/NT 4/2000 Internet* is selected. Under **This connections uses the following items** go ahead and select *Internet Protocol (TCP/IP)* and *QoS Packet Scheduler* and then click Close.

*Note: If you want to enter the DNS #'s go ahead and highlight **Internet Protocol (TCP/IP)** and click on properties, then check the option **Use the following DNS server addresses:** and then enter the primary DNS and the Secondary DNS, then click on OK and then Close to exit out of properties.*



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