Verizon Wireless Mobile Office User Guides For Windows™ 95/98

To use Mobile Office for basic Internet access, do the following:	
Setting the Phone Up As a Modem	2 – 5
Setting Up a Mobile Office Quick 2 Net sm Connection	6 – 9
Using The Mobile Office Service	10 - 16
Related Support Documents:	
Setting Up Your Existing Dial Up Connections	17- 24
Setting Up AOL 4.0 / 5.0 (If you currently use AOL.)	25 - 32
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Setting the Phone Up as a Modem

Step 1:(Optional) If you have a driver that was provided with your phone skip this step. If you do not have a driver you can use a standard driver included in Windows or we recommend using our driver. <u>Download the Mobile Office Driver</u>.

Step 2: Go into control panel by clicking on Start, Settings, Control Panel



Step 3: Select Modems



Step 4: Click Add...

Modems Properties
General Diagnostics
The following modems are set up on this computer:
Apex V.34 Cellular PCMCIA Modem
Add Remove Properties
Dialing from: Default
Click Dialing Properties to modify how your calls are dialed.
Dialing Properties
OK Cancel

Step 5: Select "Other" then click Next. (If your PC does not support PC-Cards you will not get this screen.)



Step 6: Check "Don't run the Hardware Installation wizard" if you get this dialog box. Then click on the Next button.



Step 7: Check the box labeled "Don't detect my modem; I will select it from a list." Then click Next.



Step 8:

If you have a driver provided by your phone manufacturer, click on the "Have Disk..." button. Insert your disk, click "OK" and then choose the model of phone that you have.

If you do not have a driver from the phone manufacturer, choose (Standard Modem Types) on the left side of the Install New Modem screen and "Standard 19200 bps Modem" on the right hand side of the screen, then click Next.

If you downloaded the Verizon Wireless Modem Driver (vstdmdm.inf), click have disk, click browse, and select the directory where you saved the file by double clicking on it, then click OK twice. Pick your cell phone if it is listed otherwise select "Verizon Wireless STD Modem", click Next.

Install New Modem	
Click the manufacturer a or if you have an installat	nd model of your modem. If your modem is not listed, ion disk, click Have Disk.
Manufacturers:	Modeļs
[Standard Modem Types] Apex Data Inc. Boca Research E-Tech Exar Hotline	Standard 300 bps Modem Standard 1200 bps Modem Standard 2400 bps Modem Standard 9600 bps Modem Standard 14400 bps Modem Standard 19200 bps Modem Standard 28800 bps Modem
	<u>H</u> ave Disk
	<back next=""> Cancel</back>

Step 9: Select Communications Port (COM1) and click Next. (Note: If your computer has more than one communications (COM) port listed, select any COM port listed as a Communications Port. See your computer documentation to see which serial ports correspond to the COM port you've chosen.)

Install New Modem	
	You have selected the following modem: Standard 19200 bps Modem Select the port to use with this modem: Communications Port (COM1) Printer Port (LPT1) Virtual Infrared COM Port Virtual Infrared LPT Port
	<back next=""> Cancel</back>



Congratulations! You have successfully set up your new digital data capable phone as a wireless modem!

Next you will want to go to Setting Up a Mobile Office Quick 2 Netsm Connection if you are setting up basic Internet access or if you plan on using AOL with the Verizon Quick 2 Netsm Connection Service.

Setting Up Your Existing Dial Up Connections

Faxing With Your Digital Data Capable Phone - Setup

Setting Up a Mobile Office Quick 2 Netsm Connection

Step 1: It is necessary to first setup the phone as a modem. If you have done this already go to the next step, otherwise see Setting the Phone Up As a Modem.

Step 2: Double-click on "My Computer" on your Windows desktop.



Step 3: Double-click on "Dial-Up Networking."

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⇔ .	⇒ .	È	Ж	Ē	E.
Back	Forward	Up	Cut	Сору	Paste
🛛 Address 🛄	My Computer				•
		3		न्न	
3½ Floppy (A:)	Win98tp560e (C:)	Printers	Contr	ol Panel	Dial-Up Networking

Step 4: Next double-click on "Make New Connection."



Step 5: Type "Verizon Mobile Internet" as the name, select your newly set up wireless modem as the device, then click "Next". (If you used the Verizon Modem Driver select your cell phone model or the Verizon standard driver from the drop down list.)



Step 6: Leave the area code blank and type "#777" for the telephone number then click "Next".

Make New Connectio	n
	Type the phone number for the computer you want to call: Area code: Telephone number: Telephone number: Telephone n
	< <u>B</u> ack <u>Next</u> > Cancel

Step 7: Click "Finish".



Step 8:

Optional: If you would like a shortcut on your desktop to use when you connect, right-click on "Verizon Mobile Internet" click "Create Shortcut" and click "Yes" when prompted.

Required: Right-click on "Verizon Mobile Internet" and then click on "Properties".

🔯 Dial-Up N	letworking				_ 🗆 ×
<u> </u>	<u>V</u> iew <u>G</u> o	F <u>a</u> vorites	<u>C</u> onnection	ns <u>H</u> elp	- E
← . Back ·	⇒ Forward	€ Up	@ Create	Ø Dial	∦ Cut
Address 😰	Dial-Up Netwo	rking			•
Make New	Verizon				
Connection	Mobile Intern	C <u>o</u> nne	ct		
		Create <u>9</u>	hortcut		
		<u>D</u> elete			
		Rena <u>m</u> e	,		
		P <u>r</u> operti			
🛄 Opens the	property sheet	of selected i	tems.		//

Step 9: Uncheck the box labeled "Use area code and Dialing Properties. "

Verizon Mobile Internet
General Server Types Scripting Multilink
SirTouch Mobile Internet
Phone number: Area code: Telephone number:
Country code:
Use area code and Dialing Properties
Connect using:
Standard 19200 bps Modem 💌
Configure
OK Cancel

Step 10: Click on the "Server Types" tab. Uncheck everything except "Enable Software Compression" under 'Advanced options' and "TCP/IP" under the 'Allowed network protocols:' section, then click "OK"

Verizon Mobile Internet	×
General Server Types Scripting Multilink	
Type of Dial-Up <u>S</u> erver:	
PPP: Internet, Windows NT Server, Windows 98	
Advanced options:	
Log on to network	I
Enable software compression	
Require encrypted password	I
Require data encryption	I
<u>Record a log file for this connection</u>	
Allowed network protocols:	
□ <u>N</u> etBEUI	
IPX/SPX Compatible	I
ICP/IP TCP/IP Settings	
OK Cancel	

Step 11: When you're ready to connect to the Internet, connect all of your cables, then double click your "Verizon Mobile Internet Connection." Enter "qnc" for the user name and "qnc" for the password, in lower case.

🛃 Connect To			? ×
e Ve	rizon Mobile.		
User name:	qnc		
Password:	×××		
	I⊻ <u>S</u> ave pa	ssword	
Phone <u>n</u> umber:	#777		
Dialing from:	Default	7	Dial Properties
		Connect	Cancel

Congratulations! You have successfully set up your Verizon Quick 2 Netsm connection. Whenever you want to connect to the Verizon Quick 2 Netsm service, simply double-click on "My Computer", double click on "Dial-Up Networking", double-click your Verizon Quick 2 Netsm, then click "Connect".

You are now setup for basic Internet access. For additional help in using your Verizon Quick 2 Netsm connection, see our document on Using The Mobile Office Service.

Other Mobile Office Set Up Instructions:

If an AOL subscriber see Setting Up and Using AOL 4.0 / 5.0

Setting Up Your Existing Dial Up Connections

Faxing With Your Digital Data Capable Phone - Setup

Using The Mobile Office Service

Step 1: Double-click on "My Computer" on your Windows desktop.



Step 2: Double-click "Dial-Up Networking" (In the example above we have created a shortcut on the desktop to "Dial-Up Networking." To set up your own shortcut, right click on Dial Up Networking, select create shortcut, then click on yes.)

💻 My Compu	ter				_ 🗆 ×
∫ <u>F</u> ile <u>E</u> dit	<u>V</u> iew <u>G</u> o	F <u>a</u> vorites	<u>H</u> elp		-
	⇔ Forward	1 Up	, Сut	E Copy	Paste
Address 🛄	My Computer				•
		3		ন্ধ	
3½ Floppy (A:)	Win98tp560e (C:)	Printers	: Cont	rol Panel	Dial-Up Networking

Step 3: Double-click the wireless connection you wish to use.



Step 4: Click "Connect." (Note: If using your Verizon Quick 2 Netsm connection, the user name is "qnc" and the password is "qnc", use lower case, without quotes.

e Connect To		? ×
est ve	erizon Mobile	
<u>U</u> ser name:	qnc	
Password:	xxx	
	Save password	
Phone <u>n</u> umber:	#777	
Dialing from:	Default 🔽 Dial Prope	erties
	Connect Cane	cel

Step 5: The system will display "Dialing...", then "Verifying user name and password...", "Logging on to network..." (Briefly), then you will either receive both a "Connected to..." and an icon of two computer screens connected to one another in the task tray, or just the icon in the task tray.

🛃 Conn	ecting to Verizon Mobile Ir	nternet 🛛 🔀
	Status: Dialing	Cancel
🚔 Conn	ecting to Verizon Mobile Ir	nternet 🛛 🗙
. .	Status: Verifying user name and password	Cancel
E eConn	ecting to Verizon Mobile In	ternet 🔀
.	Status: Logging on to network	Cancel
≣≉ Con	nected to Verizon Mobile Int	ernet ?X
	Connected at 14,400 bps Duration: 000:01:06 Bytes received: 380 Bytes sent: 1,759	OK Disconnect Details >>
	™⊒\₅∢ (-∰3:15	PM

Congratulations! You are now connected to your selected service. If you selected a connection to your corporate network and have selected the "Log on to network" option, you will be prompted for your network logon (see our section on **Setting Up Your Existing Dial Up Connections** for additional information on the "Log on to network" option).

What can you do with your connection?

Browse the Internet

Step 1: Double-click the icon on the desktop for your favorite Internet Browser (or you can reach it through the Start menu.)



Next Step: In the address bar of your web browser, type the location (i.e. http://www.verizonwireless.com) you want to visit and then hit the Enter key to go to that web site.



POP3 E-mail

You can use your Verizon Quick 2 Netsm connection to access your POP3 e-mail account if your provider allows access through other providers (many do). If your provider restricts access to their send mail server you will get an error message similar to the one below if you are attempting to send mail. If this happens, you can use our Mobile Office Service to connect to your Internet Service Provider (ISP) when you want to send mail, rather than using your Quick 2 Netsm Connection. To set up a connection to your ISP see Setting Up Your Existing Dial Up Connections.

😂 Outlook Expr	ess			×
Some errors Please r	occurred while pro eview the list of en	ocessing the required to the r	iested task re details.	Hide
🔲 Hang up when	i <u>f</u> inished			
Tasks	Errors	ר		
The host 'my.m server name or POP3, Port 110	ail.com' could not be meetly. Account: 'my , Secure(SSL): No, S	, found, Please veri y.mail.com', Server Socket Error: 11001	ify that you h: ∵ʻmy.mail.cor , Error Numbe	ave entered the n', Protocal: r: 0x800CCC0D

Using Internet E-mail

Many services such as Verizon Wireless' free portal www.myvzw.com www.altavista.com and www.yahoo.com provide free Internet based e-mail. Other free e-mail services include www.altavista.com and www.yahoo.com. These provide an easy way for you to access e-mail if you do not have a POP3 e-mail account or if Verizon Quick 2 Netsm is your only Internet service.

Internet Faxing

Many companies provide Internet faxing services. These can also be used via your Mobile Office Quick 2 Netsm connection. For more information on these services, use your favorite Internet search engine to search for information on "Internet fax service."

A Note on Proxies

Most corporations go through a proxy server to access the Internet via the corporate network. If your company uses proxies to access the Internet, contact your corporate network support to find out how to set up your browser to use proxies. You would need these settings when you connect to your corporate network via a network connection at work or a dial up connection. If you are currently using proxies and wish to use Verizon services to access the World Wide Web, follow the steps below to ensure proxy settings are disabled:

Internet Explorer 4.x

Step 1: Right-click on the Internet explorer icon and go to properties (or if Internet Explorer is already open go to View then Internet Options...)



Step 2: Click on the Connection tab. Uncheck the box labeled "Access the Internet using a proxy server" then click OK or Apply. You may now access the Internet through the Verizon Quick 2 Netsm service.

Internet Exp	olorer Properties	? ×				
General S	ecurity Content Connection Programs Advanced					
Connect	tion					
	Use the connection wizard to connect your Connect Connect					
	To change your settings directly, select one of these options:					
	• Connect to the Internet using a modem Settings					
	C Connect to the Internet using a local area network					
- Proxy se	erver					
	Access the Internet using a proxy server					
⊊ <u>i</u> ≣	Address: 100.225.255. Port 2220 Advanced					
	Bypass proxy server for local (Intranet) addresses					
Automat	- Automatic configuration					
i.	Your network administrator may have given you the name of a server that will configure					
	UK Cancel <u>App</u>	yly				

When you wish to access the Internet through your corporate network proxy server, you must repeat these steps, checking the box labeled "Access the Internet using a proxy server." If your proxy setting is incorrect for the connection you are using you will get an error whenever you try to go to any site.

Internet Explorer 5.x

Step 1: Right-click on the Internet explorer icon and go to properties (or if Internet Explorer is already open go to Tools then Internet Options...)



Step 2: Click on the Connection tab. Select your Verizon Quick 2 Netsm then click the Settings... button.

Internet Options	? ×
General Security Content Connections Progra	ams Advanced
Use the Connection Wizard to connect yo computer to the Internet.	ur Set <u>up</u>
Dial-up settings	
Service Mobile Internet	▲ A <u>d</u> d
🧶 My Connection	<u>R</u> emove
	✓ <u>S</u> ettings
 Never dial a connection Dial whenever a network connection is not pr Always dial my default connection 	resent
Current default: Infinet	S <u>e</u> t Default
Perform system security check before dialing	
– Local Area Network (LAN) settings––––––––––––––––––––––––––––––––––––	LAN Settings
ОК	Cancel <u>Apply</u>

Step 3: Uncheck the box labeled "Use a proxy server" then click OK. You may now access the World Wide Web via your Verizon Quick 2 Netsm service.

Verizon Mobile Internet Settings 🛛 📪 🔀				
Automatic configuration Automatic configuration may override manual settings. To ensure the use of manual settings, disable automatic configuration.				
<u>Automatically detect settings</u>				
Use automatic configuration <u>s</u> cript				
Address				
Proxy server				
Use a progy server				
Address: 100.225.255.1 Port: 2220 Advanged				
Bypass proxy server for local addresses				
Dial-up settings				
User name: Properties				
Password: Advanced				
Domain: (optional)				
Do not allow Internet programs to use this connection				
OK Cancel				

Note: IE5 supports unique settings for each connection. So if you turn off proxy settings for your Verizon Quick 2 Netsm connection and have them enabled for your other connections, you will not need to change proxy settings when you switch between connections.

Netscape Navigator 4.x

Step 1: From within your browser, go to Edit then Preferences.

漢 al	bout:blank - Netscape					
<u>F</u> ile	<u>E</u> dit	⊻iew	<u>G</u> o	<u>W</u> indow	H	
ž	C	ùu <u>t</u>		Ctrl+X		
	<u>c</u>	ору		Ctrl+C		
8 2 -	E	<u>P</u> aste		Ctrl+V		
	S	ielect <u>A</u>		Ctrl+A		
-	E	ind in P	age	Ctrl+F		
	Find Again		Ctrl+G			
	Search Internet			et		
	F	r <u>e</u> feren	ces	N		

Step 2: Click on the "+" beside "Advanced" then "Proxies". Next select "Direct connection to the Internet" and click "OK." You may now access the World Wide Web via your Verizon Quick 2 Netsm service.

Preferences				×
Category:				
Appearance Fonts Colors Navigator Languages Applications Smart Browsing Identity Advanced Cache Proxies	Proxies Anetwork proxy computer and the increase perform via caching. Direct co Manual p Automatic Configura	Configu is used to provide internet (usuall ance between ne nnection to the roxy configural configural proxy configu- tion location (l	re proxies to a de additional sec y along with a fi stworks be reduc a Internet tion <u>View</u> aration JRL):	under the Internet
		ок 👌	Cancel	<u>H</u> elp

Reminder: When you wish to access the Internet through your corporate network proxy server, you must repeat these steps, selecting "Manual proxy configuration" then clicking "OK." If your proxy setting is incorrect for the connection you are using you will get an error whenever you try to go to any site.

Disconnecting

Step 1: Double-click on the connection icon in the task tray.

Step 2: Click "Disconnect."



An alternate method is to right click on the icon in the task tray and click disconnect on the menu that will appear.



Enjoy using you new Quick 2 Netsm Service!

Other Instructions Related To Using Mobile Office:

If an AOL subscriber see:

Setting Up and Using AOL 4.0 / 5.0

Faxing With Your Digital Data Capable Phone

Setting Up Your Existing Dial-Up Connections

Step 1: It is necessary to first setup the phone as a modem. If you have done this already, go to the next step, otherwise see Setting the Phone Up As a Modem.

Step 2: Double-click on "My Computer".



Step 3: Double-click on Dial-Up Networking.

	My I	Compu	iter					_ 🗆 ×
]	<u>F</u> ile	<u>E</u> dit	⊻iew	<u>G</u> o	F <u>a</u> vorites	<u>H</u> elp		-
1	4		⇒	•	1	Ж	Ê	Ē.
	Bac	:k	Forwar	rd	Up	Cut	Сору	Paste
] A	ddres	is 🛄	My Com	outer				•
		9		•	3	ĺ	7 3	
31	≨ Flop	ру (А:)	Win98t (C	p560e :)	Printers	: Con	trol Panel	Dial-Up Networking

Step 4: Right-click on the connection you want to setup for wireless connection and then click on Properties.



Step 5: Make a note of the area code and phone number of this connection.

My Connection ? 🗙
General Server Types Scripting Multilink
By Connection
Phone number: Area code: Teleghone number: 800 - 555-1212
Country code: United States of America (1)
Use area code and Dialing Properties
Connect using:
Megahertz Telephony 3CXM556 Moderr 💌
<u>C</u> onfigure

Step 6: Click on the "Server Types" and make a note of each checked setting, then click the "TCP/IP Settings" button.

My Connection ? 🗙					
General Server Types Scripting Multilink					
Type of Dial-Up <u>S</u> erver:					
PPP: Internet, Windows NT Server, Windows 98					
Advanced options:					
Log on to network					
Enable software compression					
Require encrypted password					
Require data encryption					
\square <u>R</u> ecord a log file for this connection					
Allowed network protocols:					
□ NetBEUI					
[PX/SPX Compatible]					
ICP/IP TCP/IP Settings					
h					
OK Cancel					

Step 7: Note the TCP/IP settings for your connection. Then click "OK"

TCP/IP Settings	? ×				
Server assigned IP	address				
Specity an IP addre	:22				
IP <u>a</u> ddress:	0.0.0.0				
O Server assigned na	me server addresses				
👘 🕤 Specify na <u>m</u> e serve	er addresses				
Primary <u>D</u> NS:	206.100.200.1				
Secondary D <u>N</u> S:	206.100.200.1				
Primary <u>W</u> INS:	0.0.0.0				
Secondary W <u>I</u> NS:	0.0.0.0				
Use IP header compression					
Use default gateway on remote network					
	OK Cancel				

Step 8: Click on the "Scripting" tab and note the script file if you are using one. (If you have no scripting tab you are using an older version of dial up networking and can upgrade to the latest version which can be found at: http://www.microsoft.com/windows95/downloads/default.asp Click OK to exit.

My Connection		? ×			
General Server Types S	cripting Multilink	d			
Script file File <u>n</u> ame:					
C:\Program Files\Acce	ssories\somescrip	ot.scp			
	<u>E</u> dit	<u>B</u> rowse			
Step through script					
Start terminal screen minimized					
	OK	Cancel			

Step 9: Double-click on Make New Connection. You may choose to name the connection the same as your existing connection prefaced with Wireless (See below.) Be sure to select your wireless modem - (It will show up as a standard modem unless you used our driver or one supplied with the phone) - then click Next.

Make New Connection	
	Ivpe a name for the computer you are dialing: Wireless Connection Select a device: Standard 19200 bps Modem ▼ Configure
	< <u>B</u> ack <u>Next</u> > Cancel

Step 10: Enter the phone number, including 1 plus the area code you recorded in step 5, all in the blank for "Telephone number." Do not enter anything in for "area code". (See Below) Click Next.

Make New Connection	n
	Type the phone number for the computer you want to call: Area code: I elephone number: Sountry code: United States of America (1)
	< <u>B</u> ack <u>N</u> ext> Cancel

Step 11: Click "Finish".



Step 12: Right click on your new wireless connection and choose "Properties".

📴 Dial-Up N	etworking				_ 🗆 ×
<u> </u>	<u>V</u> iew <u>G</u> o	F <u>a</u> vorites	<u>C</u> onnection	s <u>H</u> elp	
← Back •	⇒ Forward	€ Up	@ Create	Ø Dial	Ж Cut
Address 😰	Dial-Up Netwo	rking			-
Make New Connection	Wireless Connection	Connec	st		
		Create <u>S</u> Delete Rena <u>m</u> e	ihortout		
	1	P <u>r</u> opertie	**		
Interstitle	nronertu sheet i	nt selected if	tems		

Step 13: Uncheck the box labeled "Use area code and Dialing Properties". Next, click on the "Server Types" tab.

Wireless Connection 🔗 🔀
General Server Types Scripting Multilink
Phone number: Area code: Telephone number: V . 800-555-1212
Country code: United States of America (1)
Connect using:
OK Cancel

Step 14: Check the selections matching your original connection as noted in step 5. (Note: You may be able to speed up your connection by NOT checking "Log on to network" as well as only checking the options shown below. If these settings do not work for you, use your original settings. If you have questions on which settings are necessary, contact your Internet Service Provider or corporate network support for assistance. Next, click the TCP/IP settings button.

Wireless Connection ? 🗙
General Server Types Scripting Multilink
Type of Dial-Up <u>S</u> erver:
PPP: Internet, Windows NT Server, Windows 98
Advanced options:
Log on to network
Enable software compression
Require encrypted password
Require <u>data encryption</u>
<u>Record a log file for this connection</u>
Allowed network protocols:
□ <u>N</u> etBEUI
[PX/SPX Compatible]
ICP/IP TCP/IP Settings
hζ
OK Cancel

Step 15: Enter the information recorded in step 7 into the appropriate spots under TCP/IP Settings. Click "OK"

71F Settings	
Server assigned IP	address
Specify an IP addre	225
IP <u>a</u> ddress:	0.0.0.0
O S <u>e</u> rver assigned nar	me server addresses
Specify name serve	er addresses
Primary <u>D</u> NS:	206 . 100 . 200 . 1
Secondary D <u>N</u> S:	206.100.200.1
Primary <u>W</u> INS:	0.0.0.0
Secondary WINS:	0.0.0.0
Use IP header com	pression
 Use default gateway 	ay on remote network

Step 16: If a script was found in step 7, click on the Scripting Tab and enter it as it appeared or browse and select it. If no script is required click "OK".

Wireless Connection	? ×
General Server Types Scripting Multilink	
Script file File <u>n</u> ame:	
L: VProgram Files Accessories somescript.scp	
☐ Step through script ✓ Start terminal screen minimized	
OK Can	el

Step 17: Double click on your new Wireless Connection, enter your login and password, check the box labeled "Save password" then click "Connect".

喜 Connect To	? ×
≞⊰ Wir	eless Connec
<u>U</u> ser name:	login
Password:	*****
	Save password
Phone <u>n</u> umber:	800-555-1212
Dialing from:	Default 🔽 Dial Properties
	Connect Cancel

Congratulations! You have successfully configured your new digital data connection. Repeat the above steps for each connection you wish to use wirelessly.

To Connect: Simply double click on "My Computer", then double-click on "Dial-Up Networking", double click on the wireless connection you wish to use and click "Connect".



(Note: If you would like a shortcut to Dial Up Networking on your desktop, right click on Dial Up Networking, select Create Shortcut and click on Yes)

To Disconnect:

Step 1: Double-click on the connection icon in the task tray.

遇 🗖 🏷 🍕 З:15 РМ

Step 2: Click "Disconnect."



An alternate method is to right click on the icon in the task tray and click disconnect on the menu that will appear.



Other Mobile Office Set Up Instructions:

Setting Up a Mobile Office Quick 2 Netsm Connection

If an AOL subscriber see:

Setting Up and Using AOL 4.0 / 5.0

Faxing With Your Digital Data Capable Phone - Setup

Setting Up AOL 5.0 to work with your Digital Phone

(If you are using AOL 4.0 - See AOL 4.0/5.0 for Setup Instructions, page 29)

Step 1: Right click on the AOL Icon in your task tray and select "Auto Start Options".



Step 2: Select "Don't use any Auto Start options" and click the OK button.

Auto Start AOL	×
This feature can automatically start AOL or notify you when an internet connection is established.	
O Automatically start AOL	
O Display a dialog asking me if I want to start AOL	
O Blink the AOL tray icon	
Don't use any Auto Start options	
OK Cancel	

Before continuing with these instructions if you have not done so already you need to set the phone up as a modem and create a Quick 2 Netsm Connection in Dial Up Networking - see **Setting the Phone Up As a Modem** and **Setting up a Mobile Office Quick 2 Netsm Connection**. Once this has been completed go to Step 3.

Step 3: Launch AOL, if this is the first time you are launching AOL after you installed your phone as a modem you will get the following dialog, click on the Next button. (If you fail to get the dialog below, see the setup instructions for AOL 4.0.





Step 5: Uncheck Sign on to America Online now! And click on the Next button.



AOL is now configured to work with your Verizon Quick 2 Netsm.

Using AOL with Your Mobile Office Quick 2 Net Connection

Establish Your Mobile Office Quick 2 Net Connection:

Step 1: Double click on "My Computer"



Step 2: Double-click on "Dial-Up Networking"





(Note: If you would like a shortcut to your Quick 2 Netsm Connection on your desktop, right click on it, select "Create Shortcut" and click on "Yes". Then you can use the shortcut instead of the above steps.)

Step 4: Enter "qnc" for the user name and "qnc" for the password. Check the box labeled " Save password", then click "Connect".

🛃 Connect To	? >	<
e Ve	rizon Mobile	
<u>U</u> ser name:	qnc	
Password:	xxx	
Phone <u>n</u> umber:	#777	
Dialing from:	Default Dial Properties	
	Connect Cancel	

Launch AOL:

Once connected (computers or modem icon will appear in the task tray), launch AOL. From your "Sign On" screen be sure to Select "TCP/IP: LAN or ISP" for the location and click "sign on".

Also if you only want to browse web pages, instead of launching AOL you can just launch Internet Explorer or Netscape.

To Disconnect:

Step 1: Sign Off in AOL, (Signing Off will not end the call), then Double-click on the connection icon in the task tray.



Step 2: Click "Disconnect."



An alternate method is to right click on the icon in the task tray and click disconnect on the menu that will appear, after signing off in AOL.



(If you normally use a modem other than your cell phone, just remember to change the location to whatever you normally use when signing on using a regular phone line.)

Other Mobile Office Set Up Instructions:

Setting Up Your Existing Dial Up Connections

Faxing With Your Digital Data Capable Phone - Setup

Setting Up AOL 4.0 to work with your Digital Phone

Step 1:To use these instructions to setup AOL, you have to first setup the phone as a modem and create a Quick 2 Netsm Connection in Dial Up Networking.

If you have done this already go to the next step to set up AOL to use the Quick 2 Netsm Connection, otherwise, see **Setting the Phone Up As a Modem** and **Setting up a Mobile Office Quick 2 Netsm Connection**.

Step 2: Launch AOL and click on "Setup"



Step 3: Click on the last option then Next



Step 4: Select the last option - (Add a custom connection), the Name will default to ISP/LAN Connection, click on Next.

Name: ISPILAN C	onnection	
Try to connect 5	times(s) using each nun	nber (connection).
Each location must	t contain at least one access	phone number or
connection method ISP for BYOA plan	I, such as a TCP/IP connectio members.	n through a LAN o
connection method ISP for BYOA plan	l, such as a TCP/IP connectio members rom the list of access phon	n through a LAN o

Step 5: Click OK when you see this:



Using AOL with Your Mobile Office Quick 2 Net Connection

Establish Your Mobile Office Quick 2 Net Connection:

Step 1: Double click on "My Computer"



Step 2: Double click on "Dial-Up Networking"



Step 3: Double click on your Verizon Mobile Internet



(Note: If you would like a shortcut to your Verizon Mobile Internet on your desktop, right click on it, select "Create Shortcut" and click on "Yes". Then you can use the shortcut instead of the above steps.)

Step 4: Enter "qnc" for the user name and "qnc" for the password. Check the box labeled " Save password", then click "Connect".

e Connect To	? ×
e ve	rizon Mobile
<u>U</u> ser name:	qnc
<u>P</u> assword:	XXX
	Save password
Phone <u>n</u> umber:	#777
Dialing from:	Default <u>D</u> ial Properties
	Connect N Cancel

Launch AOL:

Once connected (computers or modem icon will appear in the task tray), launch AOL. From your "Sign On" screen, be sure to Select ISP/LAN Connection for the location and click "sign on".

Also if you only want to browse web pages, instead of launching AOL you can just launch Internet Explorer or Netscape.

To Disconnect:

Step 1: Sign Off in AOL, (Signing Off will not end the call), then Double-click on the connection icon in the task tray.



Step 2: Click "Disconnect."



An alternate method is to right click on the icon in the task tray and click disconnect on the menu that will appear, after signing off in AOL.



(If you normally use a modem other than your cell phone, just remember to change the location to whatever you normally use when signing on using a regular phone line.)

Other Mobile Office Set Up Instructions:

Setting Up Your Existing Dial Up Connections

Faxing With Your Digital Data Capable Phone - Setup

Faxing With Your Digital Data Capable Phone

- 1. Set Up Instructions for WinFax 10.0/9.x
- 2. Using WinFax 10.0/9.x With Mobile Office

Setup Instructions for WinFax 10.0/9.x

As an alternative to using fax software for faxing you may want to check out <u>www.efax.com</u> and <u>www.j2.com</u> for the services they offer. For free, in most cases they provide a number people can fax to, receive a fax for you and send it to you as an email attachment. For a small fee they can provide a toll free number as well as receive e-mail from you to fax to others.

At present we only recommend using WinFax PRO Version 10.0 (for WinFax version 9.x support see 9.x set up instructions, page 41). It is easier to setup since some work arounds for known issues in 9.0 are no longer needed.

WinFax sells for approximately \$117. For more information visit: www.symantec.com



If you wish to try to use other fax software, you will have to find software that supports fax class 2.0 and that will allow manual configuration of it's settings - if the software tries to automatically configure itself by auto detecting the capabilities of the phone it will not work. This may change in the future. The settings outlined for WinFax below would also apply.

Step 1: If you have not already done so, see our document on Setting the phone up as a modem.

Step 2: We are assuming WinFax is already installed. If it is go to Step 3, otherwise, install it and configure it to work with your normal modem if you have one. If your only use is with your cell phone read these instructions then install the software with your phone disconnected.

Step 3: From the Windows Start menu, launch the WinFax PRO Program Setup.



Step 4: Click on Modem and Communication Devices then Properties.

🗞 WinFax PRO Program Setup	? ×
Options	
•	1
Backup and Restore	Receive
Call Status and Controller	a Send
lang Cards	🛃 User
🔊 Dialing and Location	
Email and Outlook Integration	
🗣 🛊 Fax Sharing Client	
₱ a Fax Sharing Host	
Message Management	
Modems and Communications De	evices
Notification and Forwarding	45
Printer Driver	
Finiter Driver	
Allows you to set up and a	ctivate modems and other
communications devices for	or a specified location.
~	
<u></u>	roperties <u>H</u> elp
	Close

If "Warning: No active modem selected" dialog appears, click **OK** to continue.

Step 5: If you used the Standard Windows driver when installing your phone, click the Active checkbox next to Standard 19200 bps Modem otherwise if you used a specific driver for your phone, click the checkbox next to it.

Modems and Communications Devices Properties		
General		
Select and set up the modems and other fax devices you want to use.		
Define "Active" devices for <u>location</u> : Default	t 💌	
P <u>o</u> ssible devices:		
Connection Device Port	Activi 🔺	
🗢 Compaq 56VL Global Internal Modem 🛛 TAPI		
Standard 19200 bps Modem <not c<="" td=""><td>onfigured></td></not>	onfigured>	
4		
	_	
Add <u>R</u> emove <u>P</u> roperties		
Iest Com Ports		
Receive and dialing settings		
To configure how a device answers the phone, click Receive Setup		
To configure how a device dials when sending Dialing Setup		
OK Cancel Apply		

Step 6: Disconnect your digital CDMA phone from the PC then click Yes, when prompted to run the configuration wizard. Be sure the phone is disconnected.

Modems and Communications Devices Properties		
Standard 19200 bps Modem has not been configured to work with WinFax. Do you want to run the WinFax modem configuration wizard now?		

Step 7: Contrary to what the instructions show - be sure that the phone is not connected and click on Next.



Step 8: After you get the message "no modem found", click Next.

Please wait while Setup tests and verifies your modem. This should take less than a minute. Checking: Standard 19200 BPS Modern Status: Completed Results: No modem was found on COM1:. Make sure the modem is turned on. Do to the modem is turned on.	Modem Configuration	Wizard - T	esting Modem	2	×
		Please wait while Setup tests and verifies your moo This should take less than a minute. Checking: Standard 19200 BPS Modern Status: Completed Results: No modern was found on CDM1:. Make sure the modern is turned on.		Modem Modem n COM1:. : turned on.	
SYMANTEC.	SYMANTEC.		Back Next > N	<u>R</u> etry Cancel	1

Step 9: The Modem Configuration Wizard will report back that it "was unable to automatically determine the proper settings for your modem". Select CLASS 2.0 Send/Receive Fax/modem then click Next to continue.

Modem Configuratio	n Wizard	×	
	Setup was unable to automatically determine the settings for your modem. Please select the description that most closely m your modem, and click Next.	proper	
	CLASS 1 (Software Flow Control) CLASS 1 (Hardware Flow Control) CLASS 2 Send/Receive Fax/modem AT&T Fax (Hardware Flow Control) Hayes Fax (Hardware Flow Control) Rockwell Fax (Class1/Class2) Sierra Sendfax - Send only Fax/modem (4800bps ar U.S. Robotics Fax (non-voice) Motorola iDEN (4800)		
SYMANTEC.	•		
	< <u>B</u> ack <u>N</u> ext > Can	cel	

Step 10: Click Finish to exit the Modem Configuration Wizard.

Modem Configuration Wizard		
Your modem has been successfully configured. To exit the wizard, click Finish.		
< <u>B</u> ack <u>Finish</u> Cancel		

Step 11: If prompted to select a location where you want the device to be used, deselect all locations by removing all the checks. (We will be creating a new location and then assign the modem to it.)

Select Locations for Standard 19200 bps 🗙		
Select the locations where you want this device to be used.		
Default Cellular (PCS/GSM-Digital) Cellular (Analog/AMPS) Dial as entered		
Locations are disabled if this device cannot be used in combination with the devices already configured for the location.		
OK Cancel		

Step 12: Click no if you get the following dialog box:

Modems and Communications	Devices Properties 🛛 🛛 🔀
Do you want to configure how this	device dials when sending faxes?
(<u>Y</u> es	<u>No</u>

Step 13: Click on Properties.

Modems and Communications Devices Properties 🛛 🛛 🛛 🔀			
General			
Select and set up the modems and other fax devices you want to use.			
Define "Active" devices for location:			
P <u>o</u> ssible devices:			
Connection Device Port Activ			
🗢 🗢 Compaq 56VL Global Internal Modem TAPI 🛛 🖉			
Standard 19200 bps Modem 🛛 🗖 🗖 👘			
•			
Add <u>B</u> emove <u>Properties</u>			
Test Com Ports			
Receive and dialing settings			
To configure how a device answers the phone, click Receive Setup			
To configure how a device dials when sending Dialing Setup			
OK Cancel Apply			

Step 14: Change the Communications port from TAPI to the COM port the phone is on, usually COM1. Also, change the initialize at speed to 19200 bps.

Properties for: Standard Modem 🔹 🗙
General Fax
Set general options for your modern.
Communications port
COM1 initialize at: 19200 bps
Volume
Off High
☑ <u>0</u> n until connected
Modem type
Class 2.0
OK Cancel Apply

Step 15: Click on the "Fax" tab, enter AT+CMUX= 2 for the second initialization string, check use Hardware Flow Control, change the 1 to a 2 for the last character in the Flow control line so it isAT+FCLASS=2.0;+FLO=2, click OK.

Properties for: Standard Modem	? ×	
General Fax		
Set faxing options for your modem.		
My modern is connected to a Regular	or Cellular (PCS/GSM-Digital) 💌 telephone	
so use these settings when faxing:		
Transmission speed	Initialization string sequence	
Maximum: As fast as possible 💌	1. AT&F&C1&D2S7=55	
Minimum: Canadatan a	2. AT+CMUX=2	
Mittimum. Send at any rate	3.	
	<u>4</u> .	
Coptions ECM for sending	Elow control: AT+FCLASS=2.0;+FL0=2	
ECM for receiving	☑ Use hard <u>w</u> are flow control	
High speed compression (2D)	Reset: ATZ	
 Ingrispeca compression (zb) 	Default	
	OK Cancel Apply	

Step 16: Click Ok to exit Modems and Communications Devices Properties.

odems and Communications Devices Properties			
General	1		
Select and set up the modems and other f use.	ax devices you want to		
Define "Active" devices for location: Defaul	t 🔽 🗍		
Possible devices:			
Connection Device Port	Activ		
🧇 Compaq 56VL Global Internal Modem 🛛 TAPI			
Standard 19200 bps Modern COM1			
▼			
Add <u>R</u> emove	Properties		
Lest Com Ports			
Receive and dialing settings			
To configure how a device answers the phone, click Receive Setup			
To configure how a device dials when sending Dialing Setup			
OK Cancel Apply			

Step 17: Click on Dialing and Location, then Properties.

🖏 WinFax PRO Program Setup	? ×
Options	
🔗 Backup and Restore	🞯 Printer Driver
🔄 🧟 Call Logging	receive
🐼 Call Status and Controller	🗞 Scanner Setup
🔦 Calling Cards	🚔 Send
Concord Services	🛃 User
Dialing and Location	
Fax Sharing Client	
≇'g Fax Sharing Host	
Message Management	
Microsoft Exchange/Outlook	
Notification and Forwarding	
har Houncadon and Forwarding	
Allows you to set up and ac for a specified location.	tivate modems and other fax devices
Properties	<u>G</u> uided Setup <u>H</u> elp
	Close

Step 18: Click on the Location Tab, then New.

Dialing Properties		
General Off-peak Location Calling Cards		
Specify how you want to dial from this location.		
Location: Default 💌 New Remove		
Country		
United States of America (1)		
Long distance access: 1hange		
Eor this device: Compag 56VL Global Internal Modem		
How I dial on this phone line		
The area code is: 614 Local:		
Dial prefix (call waiting etc.):		
Dial guffix:		
Use calling card:		
Pulse dial		
OK Cancel <u>Apply</u>		

Step 19: Enter "Verizon Digital" for the name. Only **select the modem that is associated with your cell phone** (Will show up the same as when you installed it. Usually appears as Standard 19200, or has the name and model of your cell phone, or as Verizon Wireless STD Modem, depending on which driver you used to install the modem). Click OK.

lew Location			
Location name: Ve	rizon Digital		
Select Active Modems	/Fax Devices for thi	s location:	
Connection Device		Port	Acti
Standard 19200 b 📚	ps Modem	COM1	
		20111	
Note: You can chang later in the Modem/Fa	je the active Modem ax Devices Setup dia	is/Fax Devices for t alog	his loca

Step 20: Click, OK and Close to exit dialing locations and program setup.

Congratulations! - You now have WinFax set up to work with your phone.

Proceed to Using WinFax 10.0/9.x

Other Mobile Office Set Up Instructions:

Setting Up a Mobile Office Quick 2 Netsm Connection

Setting Up Your Existing Dial Up Connections

If an AOL Subscriber see

Setting Up and Using AOL 4.0/5.0

WinFax Version 9.0 Setup Instructions

We now recommend WinFax Pro Version 10. It is easier to setup since some work arounds for known issues in 9.0 are no longer needed. For anyone that has version 9.0 we will continue to support it as well. You should be aware that there are updates available to update version 9.0 (ships on the CD) to version 9.3. It is recommended that you download and apply the update if you can. The insturctions below should yield acceptable results even without updating. Visit http://www.symantec.com to get the update (select Service & Support).

Step 1: If you have not already done so, see our document on Setting the phone up as a modem.

Step 2: We are assuming WinFax is already installed. If it is go to Step 3, otherwise, install it and configure it to work with your normal modem if you have one. If your only use is with your cell phone read these instructions then install the software with your phone disconnected.

Step 3: From the Windows Start menu, launch the WinFax PRO Program Setup.



Step 4: Click on Modem and Other Fax Devices then Properties.



If "Warning: No active modem selected" dialog appears, click OK to continue.

Step 5: If you used the Standard Windows driver when installing your phone, click the Active checkbox next to Standard 19200 bps Modem otherwise if you used a specific driver for your phone or the Verizon STD Modem Driver, click the checkbox next to it.

Modem and Other Fax Device Properties	? ×
General	
Select and set up the modems and other fay use.	devices you want to
Define "Active" devices for <u>location</u> : Default	•
P <u>o</u> ssible devices:	
Connection Device Port	Activ
Compaq 56VL Global Internal Modern TAPI	
Standard 19200 bps Modem <not co<="" td=""><td>nfigured></td></not>	nfigured>
	6
	-
Add <u>R</u> emove	Properties
	Test Com Ports
Receive and dialing settings	
To configure how a device answers the phone, click Receive Setup	Re <u>c</u> eive Setup
To configure how a device dials when sending faxes, click Dialing Setup	Dialing <u>S</u> etup
OK Ca	ncel <u>Apply</u>

Step 6: Disconnect your Digital CDMA Phone from the PC then click Yes, when prompted to run the configuration wizard. Be sure the phone is disconnected.

Modem and Other Fax Device Properties 🛛 🔀
Standard 19200 bps Modem has not been configured to work with WinFax. Do you want to run the WinFax modem configuration wizard now?
<u>Yes</u> <u>N</u> o

Step 7: Contrary to what the instructions show - be sure that the phone is not connected and click on Next.

Modem Configuration Wizard - Ready to Test Modem		
	Modem: Standard 19200 bps Modem	
To ensure reliable faxing, Setup must test and verify the modern you want to use. This is only required the first time you use the modern.		
	Before continuing with the modem test:	
Freeze	 Make sure the modern is connected to your computer. 	
and the second	2. Turn the modem on.	
14 A.S.	3. Exit any program that may be using the modem.	
To continue, click Next.		
	< Back Next > Cancel	

Step 8: After you get message no modem found, click Next.

Modem Configuration Wizard - Testing Modem		
	Please wait This should Checking: Status: Results:	t while Setup tests and verifies your modem. I take less than a minute. Standard 19200 bps Modem Completed No modem was found on COM1:. Make sure the modem is turned on. <u>R</u> etry
		< <u>B</u> ack <u>N</u> ext> Cancel

Step 9: The Modem Configuration Wizard will report back that it "was unable to automatically determine the proper settings for your modem". Select CLASS 2.0 Send/Receive Fax/modem then click Next to continue.

Modem Configuration Wizard		
	Setup was unable to automatically determine the proper fax settings for your modem.	
	Please select the description that most closely matches your modem, and click Next.	
	CLASS 1 (Software Flow Control) CLASS 1 (Hardware Flow Control) CLASS 2 Send/Receive Fax/modem CLASS 2.0 Send/Receive Fax/modem AT&T Fax (Hardware Flow Control)	
	Hayes Fax (Hardware Flow Control) Rockwell Fax (Class1/Class2) Sierra Sendfax - Send only Fax/modem (4800bps and 96 U.S. Robotics Fax (non-voice) Motorola iDEN (4800)	
-		
	< <u>B</u> ack <u>N</u> ext> Cancel	

Step 10: Click Finish to exit the Modem Configuration Wizard.



Step 11: If prompted to select a location where you want the device to be used, deselect all locations by removing all the checks. (We will be creating a new location and then assign the modem to it.)

Select Locations for Standard 19200 bps 🗙	
Select the locations where you want this device to be used.	
Default Cellular (PCS/GSM-Digital) Cellular (Analog/AMPS) Dial as entered	
Locations are disabled if this device cannot be used in combination with the devices already configured for the location.	
Cancel	

Step 12: Click no if you get the following dialog box:

Modem and Other Fax Device Properties 🛛 🛛 🕅		
Do you want to configure how this device dials when sending faxes?		

Step 13: Click on Properties.

Modem and Other Fax Device Properties
General
Select and set up the modems and other fax devices you want to use.
Define "Active" devices for location:
P <u>o</u> ssible devices:
Connection Device Port Activi
🐟 Compaq 56VL Global Internal Modem TAPI 🛛 🗹 🔄
Standard 19200 bps Modem 🛛 🗌 🗌
Add <u>R</u> emove <u>Properties</u>
Iest Com Ports
Receive and dialing settings
To configure how a device answers the phone, <u>Receive Setup</u>
To configure how a device dials when sending <u>Dialing S</u> etup
OK Cancel Apply

Step 14: Change the Communications port from TAPI to the COM port the phone is on, usually COM1. Also, change the initialize at speed to 19200 bps.

Properties for: Standard Modem ? 🗙
General Fax
Set general options for your modem. Communications <u>p</u> ort COM1 COM1 Set general options for your modem.
Volume Off High I In until connected
Modem type
Class 2.0
OK Cancel Apply

Step 15: Click on the fax tab, enter AT+CMUX= 2 for the second initialization string, check use Hardware Flow Control, change the 1 to a 2 for the last character in the Flow control line so it is AT+FCLASS=2.0;+FLO=2, click OK.

45

General Fax	
Set faxing options for your mode	em.
My modem is connected to a Regular or	r Cellular (PCS/GSM-Digital) 💌 telephone
so use these settings when faxing:	
Transmission speed	Initialization string sequence
Maximum: As fast as possible 💌	1. AT&F&C1&D2S7=55
	2. AT+CMUX=2
Mightum. Send at any rate	3.
	4.
Options	FLORE ALL AT FCLASS-200 FLO-2
ECM for sending	Flow control: AT +PCLA35=2.0,+PL0=2
ECM for receiving	Use hard <u>w</u> are flow control
Link speed compression (2D)	<u>R</u> eset: ATZ
 Ingnispeed complession (20) 	Default
	OK Cancel Apply

Step 16: Click Ok to exit Modem and Other Fax Device Properties.

Modem and Other Fax Device Properties	? ×
General	
Select and set up the modems and other use.	r fax devices you want to
Define "Active" devices for location: Defa	ult 🔽
P <u>o</u> ssible devices:	
Connection Device Port	t Activi
🗢 🕗 Compaq 56VL Global Internal Modem 🛛 TAPI	
Standard 19200 bps Modern COM	11 🗖 🗌
Add <u>R</u> emove	Properties
	Test Com Ports
Receive and dialing settings	
To configure how a device answers the phone click Receive Setup	Re <u>c</u> eive Setup
To configure how a device dials when sending faxes, click Dialing Setup	Dialing <u>S</u> etup
OK	Cancel Apply

Step 17: Click on Dialing and Location, then Properties.

💐 WinFax PRO Program Setup	? ×
Options]	
· ·	
Backup and Restore	💕 Printer Driver
🔄 🙀 Call Logging	receive
🤡 Call Status and Controller	🔊 Scanner Setup
🌑 Calling Cards	🕮 Send
Concord Services	🛃 User
 Dialing and Location 	
🕈 🖹 🖹 🖹 🕈	
₽ a Sharing Host	
🚮 Message Management	
Microsoft Exchange/Outlook	
Modems and Other Fax Devices	
Representation and Forwarding	
1	
Allows you to set up and ac for a specified location.	tivate modems and other fax devices
Properties	<u>G</u> uided Setup <u>H</u> elp
	Close

Step 18: Click on the Location Tab, then New.

Dialing Properties
General Off-peak Location Calling Cards
Cooperative how way want to dial from this location
Specify now you want to that nom this location.
Location: Default <u>New</u> <u>Remove</u>
Country
United States of America (1)
Long distance access: 1 <u>Change</u> International access: 011
For this device: Compag 56VL Global Internal Modem
How I dial on this phone line
The area code is: 614 Local:
Dial prefix (call waiting etc.):
Dial suffix:
Use calling card:
Pulse dial
OK Cancel Apply

Step 19: Enter "Verizon Digital" for the name. Only **select the modem that is associated with your cell phone** (Will show up the same as when you installed it. Usually appears as Standard 19200, or has the name and model of your cell phone, or as Verizon Wireless STD Modem, depending on which driver you used to install the modem). **Click OK.**

New Location		? ×
Location name: Verizon Digital		
Select Active Modems/Fax Devices for thi	s location:	
Connection Device	Port	Active
Standard 19200 bps Modem	COM1	
Compaq 55VL Global Internal Modem	CUM1	
Note: You can change the active Modem later in the Modem/Fax Devices Setup dia	s/Fax Devices for th alog	is location
ОК	Cancel	

Step 20: Click, OK and Close to exit dialing locations and program setup.

One last work around is required to ensure you do not have problems with incomplete or garbled faxes.

Step 21: Right click on the yellow fax machine in your task tray and select exit.



Step 22: After the controller closes, click on Start, Run



Step 23: Type "c:\program files\symantec\common\deltest" in the box. (Note: If running Windows 95, be sure to type the quotation marks). Click OK.



Step 24: Deltest should appear. Select Custom Diagnostics



Step 25: Select Registry Editor and click Next



Step 26: Click the + next to each modem listed at the top. Click on the Name key for each one, checking the name displayed at the bottom to make sure you know which one is your cell phone. Once you have the name of the modem driver used by your cell phone highlighted, go to the next step.

Deltest		_	□ ×
	Registry		
	Warning: Modifying the Registry co system failure	ould cause application and,	/or
	Commsuite	The model name of this modem	*
	Speaker volume	<u>Save</u> <u>R</u> esto	re
		<u>D</u> elete <u>A</u> dvanc	ed
	Standard 19200 bps Modem	I	
	< Previous	Next > Cano	el

Step 27: You will be able to scroll through all the settings for this modem - the only setting we are aware of that you need to change is Cellular Enabled (its really for analog cellular) needs to be set to No. When you find this entry, with it highlighted, you can click on the drop down list at the bottom and select No, then click Next.

🔍 Deltest		
	Registry	
	Warning: Modifying the Registry coul system failure	d cause application and/or
	Fax: DTE speed Fax: Wait for modern × Voice: Enable Cellular: Enabled Cellular: Initialization 1 Cellular: Initialization 2	On if modem supports cellular capabilities
	Cellular: Initialization 3	<u>Save</u> <u>R</u> estore
		Delete Advanced
	No	-
	< Previous	Next > Cancel

Note: If you still have any problems - verify the following other entries: Port - usually COM1 should match your serial port Use TAPI - No Fax Initialization 2 - AT+CMUX=2 Fax Flow control - AT+FCLASS=2.0;+FLO=2 Fax Class - Class 2.0 Fax Use Hardware flow - Yes Fax Initial DTE Speed - 19,200 bps Fax DTE Speed - 19,200 bps Cellular Enable - No

Step 28: When you click Next, you will be asked if you want to save changes to the Registry. Click Yes.



Step 29: Entering information on this next screen is optional, it's OK to just click OK

User Info	
<u>N</u> ame	
<u>C</u> ompany	
<u>P</u> hone Number <u>F</u> ax Numb	er
ОК	

Step 30: Click Finish to Finish.



Congratulations! - You now have WinFax set up to work with your phone.

Proceed to Using WinFax 10.0/9.x

Other Mobile Office Set Up Instructions:

Setting Up a Mobile Office Quick 2 Netsm Connection

Setting Up Your Existing Dial Up Connections

If an AOL Subscriber see

Setting Up and Using AOL 4.0/5.0

Using WinFax 10.0/9.x With Mobile Office

If you have not already configured your phone to work with your computer and WinFax Version 10.0/9.x see Setting the Phone Up As a Modem & Faxing With Your Digital Data Capable Phone - Setup.

Sending Faxes

Step 1: Connect the phone and turn it on.

Step 2: Right Click on the WinFax Icon in your task tray and select Locations, Verizon Digital.

	<u>S</u> end New Fax
	<u>D</u> isplay Status
	New Messages - Receive Log
✓ Verizon Digital	Start M <u>e</u> ssage Manager
Cellular (Analog/AMPS) 생 Cellular (PCS/GSM-Digital) Default	<u>M</u> anual Receive Now ✔ Automatic <u>R</u> eceive
Dial as entered	Locations •
	Program Setup
	E <u>x</u> it

Be sure to change your location back to Default when finished, if you use another modem.

Step 3: You can send faxes just as you would over a regular phone line, either by printing to the WinFax printer driver or by sending a fax from the WinFax Message Manager.

Receiving Faxes

Step 1: Connect the phone and turn it on.

Step 2: Set the phone to receive a fax.

For the Qualcomm QCP-860, press Menu, 8, 4, and scroll to Fax for Next Call and select OK. If you expect several faxes, scroll to Fax until Power Off and select OK.

For Motorola Startac (Models 7868, 8767 and V8160) FCN, 1, \land , <>, <>, V, <>, END or FCN, 1, *, STO, STO, #, STO, END (data cable must be connected to phone and pc)

For **Samsung SCH-850** - Menu, 8, 9, V,V, should say "Incoming Fax Only?", OK

For **Audiovox CMD-9000 and CDM 4500**, F>, 7, 1, V, V, F> for "FAX" mode to receive one or multiple faxes or F>, 7, 1, \land , F>, "FAX ONCE" mode, fax for next call only. (Watch display options - instructions assume you are starting with this feature at its default of "OFF".)

For **Kyocera 2035a**, "Menu" (�), scroll right to "Settings" (�), scroll down to "Network" (�), scroll down to "Data/Fax Calls In" (�), select "Fax, next call" or "Fax, until off"

(This signals the cellular system to route your call though the digital data equipment so you phone can receive the fax.)

Step 3: Right Click on the WinFax Icon in your task tray again and if not already checked, click on Automatic Receive. Once you have done this WinFax will be able to automatically answer your phone and receive a fax.

	Send New Fax
	Display Status
	New Messages - Receive Log
	Start M <u>e</u> ssage Manager
	Manual Receive Now
~	Automatic <u>R</u> eceive
	Locations
	Program Setu <u>p</u>
	E <u>x</u> it
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You can restore your phone to normal when finished by going back through the menus or by turning it off and back on.

Other Instructions Related To Using Mobile Office: Setting Up a Mobile Office Quick 2 Netsm Connections If an AOL subscriber see:

Setting Up and Using AOL 4.0/5.0