



**SECTION 4 – APPLICANT CERTIFICATION AND AGREEMENT**

I AUTHORIZE VERIZON WIRELESS OR ITS AUTHORIZED REPRESENTATIVES TO ACCESS ANY RECORDS (INCLUDING FINANCIAL RECORDS) REQUIRED TO VERIFY MY STATEMENTS HEREIN, AND TO OBTAIN AND USE MY CREDIT AS NECESSARY TO SET UP AN ACCOUNT ALTHOUGH CREDIT HISTORY WILL NOT IMPACT ELIGIBILITY FOR LIFELINE/LINK UP ASSISTANCE. I AUTHORIZE SOCIAL SERVICE AGENCY REPRESENTATIVES TO PROVIDE INFORMATION TO VERIZON WIRELESS VERIFYING MY ELIGIBILITY FOR, OR PARTICIPATION IN, A QUALIFYING PUBLIC ASSISTANCE PROGRAM. I AUTHORIZE VERIZON WIRELESS TO RELEASE ANY RECORDS (INCLUDING FINANCIAL RECORDS) REQUIRED FOR THE ADMINISTRATION OF THE LIFELINE/LINK UP ASSISTANCE PROGRAMS.

I UNDERSTAND THAT I MAY BE REQUIRED TO VERIFY MY CONTINUED ELIGIBILITY FOR LIFELINE ASSISTANCE AT ANY TIME AND THAT FAILURE TO DO SO WILL RESULT IN TERMINATION OF LIFELINE/LINK UP ASSISTANCE. I UNDERSTAND THAT LIFELINE ASSISTANCE IS ONLY AVAILABLE FOR ONE PHONE LINE PER HOUSEHOLD AND THAT I MAY NOT RECEIVE LINK UP ASSISTANCE MORE THAN ONCE AT THE SAME ADDRESS. I UNDERSTAND THAT LIFELINE SERVICE IS SUBJECT TO ADDITIONAL TERMS AND CONDITIONS SPECIFIED IN A SEPARATE CUSTOMER AGREEMENT.

I AGREE TO NOTIFY MY CURRENT SERVICE PROVIDER THAT I HAVE APPLIED TO RECEIVE LIFELINE/LINK UP ASSISTANCE FROM VERIZON WIRELESS. I ALSO AGREE TO NOTIFY VERIZON WIRELESS WITHIN FIVE (5) DAYS IF I CHANGE MY BILLING ADDRESS, MY TOTAL HOUSEHOLD INCOME EXCEEDS 135% OF THE FEDERAL POVERTY GUIDELINES, I AM NO LONGER ELIGIBLE TO RECEIVE BENEFITS FROM AT LEAST ONE OF THE QUALIFYING PUBLIC ASSISTANCE PROGRAMS LISTED ABOVE OR ANOTHER MEMBER OF MY HOUSEHOLD RECEIVES LIFELINE ASSISTANCE.

I CERTIFY UNDER PENALTY OF PERJURY THAT ALL OF THE INFORMATION PROVIDED ABOVE IS TRUE AND CORRECT, AND I AGREE TO COMPLY WITH ALL REQUIREMENTS OF THE LIFELINE/LINK UP ASSISTANCE PROGRAMS.

I AGREE TO THE CURRENT VERIZON WIRELESS CUSTOMER AGREEMENT, INCLUDING THE PLAN, AND OTHER TERMS AND CONDITIONS FOR SERVICES AND SELECTED FEATURES I HAVE AGREED TO PURCHASE, AND WHICH HAVE BEEN PRESENTED TO ME BY THE SALES REPRESENTATIVE, AND WHICH I HAD THE OPPORTUNITY TO REVIEW. I UNDERSTAND THAT I AM AGREEING TO LIMITATIONS OF LIABILITY FOR SERVICE AND EQUIPMENT, SETTLEMENT OF DISPUTES BY ARBITRATION AND OTHER MEANS INSTEAD OF JURY TRIALS AND OTHER IMPORTANT TERMS IN THE CUSTOMER AGREEMENT.

**TWO FORMS OF IDENTIFICATION WILL BE REQUIRED TO PROCESS YOUR APPLICATION (ONE PRIMARY, ONE SUPPLEMENTAL):**  
**Primary ID** (State issued Driver's License or ID, U.S. Passport, Tribal Card, Resident Alien Card, U.S. Visa, etc.) **Supplemental ID** (Public Utility Bill, Credit Card Bill, Computerized Paycheck Stub, Social Security Card, Voter Registration Card, Vehicle Registration Card, Bank Statement, County ID, etc.)

DATED: \_\_\_\_\_, 20\_\_\_\_\_

SIGNATURE: \_\_\_\_\_

**LIFELINE ASSISTANCE**

- Qualifying customers will save at least \$8<sup>25</sup> per month off of the \$33<sup>99</sup> monthly access for Lifeline service. Qualified residents of Tribal Lands may receive service for as little as \$1 per month (*Lifeline customers are responsible for the payment of all applicable taxes, surcharges and fees*).
- You will not be charged a service deposit to initiate Lifeline service.
- Lifeline service includes 400 Anytime Minutes and 1000 Mobile to Mobile Calling Minutes within the Local Coverage Area. Roaming outside of the Local Coverage Area is prohibited.
- A charge of 45¢ per minute applies to incoming and outgoing calls made after the applicable allowance is exhausted.
- By electing Lifeline service from Verizon Wireless, you will not be charged a separate toll charge for outgoing Domestic Long Distance calls made from your wireless phone while you are within your Local Coverage Area. Airtime charges apply. Domestic Long Distance includes calls made from within your Local Coverage Area to anywhere within the United States or Puerto Rico.
- International Long Distance is not part of the plan. Your Lifeline phone may not be used to make International Long Distance calls. Access to "900" numbers is prohibited. Use of the service to make prohibited calls can result in the curtailment or termination of service and the assessment of other applicable charges.
- Basic Voice Mail with Message Waiting Indicator, Caller ID, Call Waiting, 3-Way Calling, Call Forwarding and No Answer/Busy Transfer are included as part of Lifeline service at no additional charge. Other services such as data service, handset insurance, and roadside assistance are not available as part of Lifeline service. All charges, either recurring or nonrecurring, for any service or feature other than those included in the Lifeline plan shall be billed at applicable rates and charges.
- Lifeline and Link Up assistance is only available to a subscriber whose billing address is located within Verizon Wireless' designated service area. Lifeline service is only available for one wireline or wireless phone line per household.
- The rates set forth in this application do not include any amounts resulting from taxes, fees or exactions imposed by or for the state, any municipal corporation or other political subdivision or agency of government against the subscribers, company or its property or its operations. It shall be the obligation of the subscribers to pay such amounts resulting from such taxes, fees or exactions and such amounts shall be billed by the Company to its subscribers. Lifeline subscribers will not be assessed a Federal Universal Service Fund surcharge or the number portability regulatory recovery fee.
- Lifeline service is subject to the terms and conditions included in your separate Customer Agreement located in the Welcome Guide.
- Other restrictions may apply.

**LINK UP ASSISTANCE**

Link Up assistance is equal to one-half of Verizon Wireless' customary activation charge of \$35. Verizon Wireless will waive the remaining balance of the activation charge for qualifying subscribers. Link Up assistance may only be applied once to initiate service (for a single landline or wireless telephone line) at the same address. Link Up assistance cannot be applied to customer facilities or equipment, including the cost of your phone. Link Up assistance may not be applied retroactively.

**Verizon Wireless Use Only**

Name: \_\_\_\_\_

Email for Confirmation: \_\_\_\_\_

CBR: \_\_\_\_\_

Rate Plan: Tribal: \_\_\_\_\_ Non-Tribal: \_\_\_\_\_

Equipment Type: \_\_\_\_\_

ESN: \_\_\_\_\_

Phone User (Authorized on Account for Equipment Issues Only): \_\_\_\_\_

**Office Use Only**

Application Number: \_\_\_\_\_

Account Number: \_\_\_\_\_

Representative Name: \_\_\_\_\_

MTN: \_\_\_\_\_

Date Completed: \_\_\_\_\_

Documentation Presented to Verify Eligibility: \_\_\_\_\_

135% OF THE FEDERAL POVERTY GUIDELINES	
Persons in Family or Household	48 Contiguous States and D.C.
1	\$14,621
2	\$19,670
3	\$24,719
4	\$29,768
5	\$34,817
6	\$39,866
7	\$44,915
8	\$49,964
For Each Additional Person Add	\$5,049

*Please see the Customer Agreement Terms & Conditions that you would be required to agree to if you activate service with Verizon Wireless under this program.*

**THIS FORM MUST BE COMPLETED IN ITS ENTIRETY AND CAN BE FAXED TO:**

1.877.561.7829

**OR CAN BE MAILED TO:**

Verizon Wireless/COOS Department  
2nd Floor  
3601 Converse Drive  
Wilmington, NC 28403

**IF YOU HAVE QUESTIONS PLEASE  
CALL 1.800.924.0585 FOR ASSISTANCE.**