

## Wireless Sync Quick Start Guide for XV6600

Welcome to the Wireless Sync service from Verizon Wireless. This guide will walk you through the steps necessary to set up your XV6600.

### This Quick Start Guide will help you:

- Prepare your PC
- Create your wireless sync account
- Identify your email source
- Select your device
- Install software and sync your device
- Setting up ActiveSync for use with Wireless Sync



### Prepare your PC

1. Install ActiveSync onto your PC from the CD that came in the box with your device.

### Create your wireless sync account

Follow the instructions in this section to set up your wireless sync account.

2. Open Internet Explorer on the PC where ActiveSync is installed.
3. Go to <http://www.wirelessync.vzw.com> to access the Wireless Sync server login page.
4. Click the **Sign Up Now!** button to create a new account.

The screenshot shows the Verizon Wireless Wireless Sync login page. At the top left, there is a login form with fields for "Mobile Number:" and "Password:". Below the password field is a checkbox labeled "Remember password on this computer" and links for "Register" and "Forgot Password". A "Quick Start Guide" link is also present. The Verizon Wireless logo is prominently displayed in the center. Below the logo, the text "Wireless Sync" is written in a large font, followed by the tagline "The mobile email solution from Verizon Wireless". A paragraph of text explains that Wireless Sync sends or "pushes" new email messages and PIM updates to various mobile devices. To the right of this text, there is a red button labeled "Sign Up Now!" with an arrow pointing to it from the text "Click here!". Below the main text, there is a section titled "Sync your business and personal email wirelessly on these phones:" which lists five devices: Two K90 Smartphone, Kyocera 7135 Smartphone, Samsung K900 Smartphone, Samsung Z00 Pocket PC, and XV6600 Pocket PC. At the bottom of the page, there are several small links for "Help, Terms, & Conditions", "Feedback", "Privacy Policy", "Local Service", "Corporate Account", "Customer Information Database", "Data Free Download", "Device, Sync, Java, & Content", and "Click here for more information".

5. You will be presented with the **3 Easy Steps to setup Wireless Sync**.



**QuickStart Guide**  
3 Easy Steps

**1 Setup a Wireless Sync account**  
Initialize your Wireless Sync account by choosing your account password and entering information to identify you as a Wireless Sync user.

**2 Identify your email source**  
Wireless Sync can work with your Internet Mail provider (e.g., AOL, Comcast, Earthlink), it can push emails from your corporate email system (Microsoft Exchange or Lotus Domino), or handle both Internet and corporate email.

**3 Install Wireless Sync software**  
To complete the process, you need to download and install software. To do this, you will need to have a cable connection from your PC to your phone.

[Back](#) [Setup Wireless Sync Now](#)

6. Read through the 3 Easy Steps and then click the **Setup Wireless Sync Now** link.
7. If you will use Microsoft Exchange or Lotus Domino as the source for your email, click on the link for your chosen platform to open the Quick Start Guide.



**1. Setup Account** ⇨ **2. Identify Email Source** ⇨ **3. Install Software**

**Quick Start Guides**

Select your device below to see the Wireless Sync Quick Start Guide for that device.

Note: To install Wireless Sync, you must have the ability to install software on this PC.

Treo 600 Smartphone      Kyocera 7135 Smartphone      Samsung i800 Smartphone

Samsung i700 Pocket PC      XV6600 Pocket PC

[Quick Start Guide for Microsoft Exchange](#)  
[Quick Start Guide for Lotus Domino](#)

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8. Click the **Next** button to proceed with the setup.

9. Create your permanent password by following the instructions on step 1a. Wireless Sync Account Setup and click **Next**.

**NOTE:** If you logged in with your Wireless Sync username and password on the Wireless Sync login page, this screen will not be presented. If you cannot remember your password, use the "Forgot Password" link.

The screenshot shows the Verizon Wireless account setup page for step 1a. The page title is "1a. Wireless Sync Account Setup". It includes instructions on how to set a password, a "Send temporary password" section with a "Mobile Number" field and a "Send" button, and a "Create permanent password" section with "Temporary Password", "New Password", and "Re-enter New Password" fields. At the bottom, there are "CANCEL" and "NEXT" buttons.

1. Setup Account ⇌ 2. Identify Email Source ⇌ 3. Install Software

### 1a. Wireless Sync Account Setup

You need to set a password for your new Wireless Sync Account. Wireless Sync uses the same password used for other Verizon Wireless services such as Text Messaging and Picture Messaging. If you have already created a password for your phone number for one of these services, return to the main screen and use it to Login.

If you have not created a password for your phone number yet, you can do that by typing your phone number into the Mobile Number field below. You will need to be in possession of your phone to complete this process.

If you cannot remember your password, click here: [Forgot Password](#)

1. Send temporary password

Enter your mobile phone number below and click "Send". You will receive a message on your handset that will contain your temporary password.

Mobile Number:

2. Create permanent password

Once you have received your temporary password, enter it below along with a new password that you choose.

Temporary Password:

New Password:

Re-enter New Password:

Passwords are case sensitive, can contain letters and/or numbers (but no spaces), and must be 5-12 characters long.

10. Read the agreement in step 1b. Terms and Conditions and click **Agree**.

The screenshot shows the Verizon Wireless account setup page for step 1b. The page title is "1b. Terms and Conditions". It includes a scrollable area containing the "Intellisync Corporation TERMS AND CONDITIONS OF USE" agreement. At the bottom, there are "DISAGREE" and "AGREE" buttons.

1. Setup Account ⇌ 2. Identify Email Source ⇌ 3. Install Software

### 1b. Terms and Conditions

Please read these Terms and Conditions of Use. By clicking "Agree" below, you accept these terms and conditions.

Intellisync Corporation

TERMS AND CONDITIONS OF USE

IMPORTANT! PLEASE READ CAREFULLY. THIS IS A CONTRACT.

1. Acceptance of Terms and Conditions

These Terms and Conditions of Use set forth the terms and conditions under which Intellisync Corporation ("Intellisync," "We" or "Us") makes its synchronization services and Software (defined below) available to the individual registering for this service ("You" or "Your"). By clicking the Agree button on the Terms of Service page during the registration process, You are signifying Your agreement with all of the Terms and Conditions of Use contained herein. IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS OF USE, CLICK THE DISAGREE BUTTON AND DO NOT PROCEED WITH THE SIGNUP PROCESS AND SOFTWARE INSTALLATION. We reserve the right, at our discretion, to update or revise these Terms and Conditions of Use. Please check the Terms and

[Printable Version](#)

11. Complete all required fields on step 1c. Account Information and click **Next**.

1. Setup Account ⇌ 2. Identify Email Source ⇌ 3. Install Software

## 1c. Account Information

Just provide us with the information below, and you'll be on your way!  
Note that the fields marked with red asterisks (\*) are required.

Your location

Time Zone: Eastern Time (US & Canada) (GMT-5:00) ▼  
 I've verified that the above time zone is correct \*

Work Address:

City:  \*

State:  ▼ \* ZIP Code:  \*

Your name and email address

First Name:  \* Last Name:  \*

Email Address:  \*

Enter the email address to be used as the  
From: address on emails you send.

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## Identify your email source

12. There are three options available on step 2, **Identify Your Email Source** page. Select the option that applies best to you and follow the detailed instructions below for that option.

1. Setup Account ⇌ 2. Identify Email Source ⇌ 3. Install Software

## 2. Identify Your Email Source

**Corporate email** using Microsoft Exchange or Lotus Domino. To work with these email servers, Wireless Sync will need to install software on a PC to monitor your mailbox.

**Internet email** from an Internet Service Provider such as Verizon.net, EarthLink, AOL, Comcast, etc.

**Both**

Go to Page 5 →

Go to Page 6 →

Go to Page 7 →

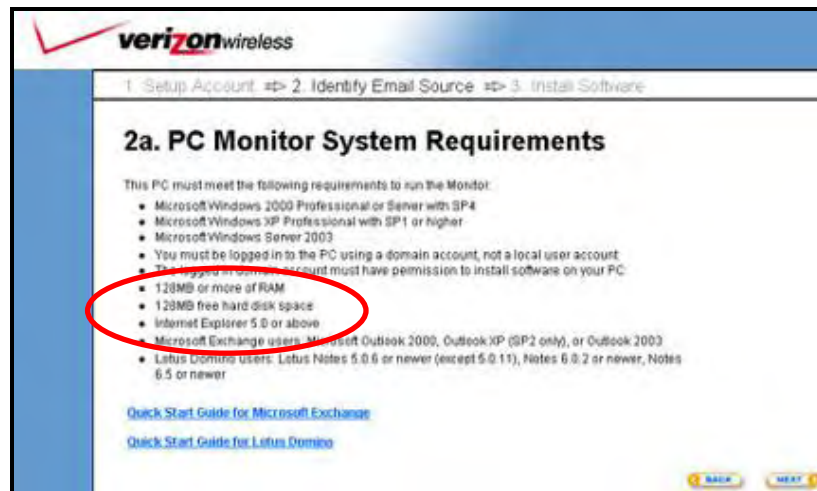
BACK NEXT

## Corporate email

- a) Select the **Corporate email** option and click **Next**.
- b) There are two options available on step 2a, **Corporate Email Source Setup**.



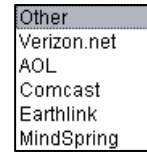
- a. "Install the PC Monitor software on this PC now"
  - i. Choose this first option to install the PC Monitor software on the PC where you are currently logged in.
  - ii. Click **Next** to review the PC Monitor System Requirements
  - iii. Read through the page to ensure that the PC meets all system requirements.



- iv. It is recommended that you review the Quick Start Guide for your corporate email server before you proceed with the PC Monitor installation.
  - v. To continue setup, click **Next** and skip to **Page 7, Select Your Device**
- "Install the PC Monitor software on another PC at a later time"
    - i. Choose the second option if you would like to install the PC Monitor at a later time.
    - ii. It is recommended that you review the Quick Start Guide for your corporate email server before you proceed with the PC Monitor installation.
    - iii. Skip to **Page 7, Select Your Device**

## Internet email

- Select the **Internet email** option and click Next.
- Select your **Service Name** from pull-down menu provided. The **Email Server Address** field will automatically be provided.
- Next enter your **Username**, **Password** and **Email Address** in the appropriate fields.



**NOTE:** If your provider is not listed, select **Other** from the drop-down list. You will now need to manually enter your **Email Server Address**. At the bottom of the web page there are some tips provided to help you determine this value. If you are still unsure of your correct Email Server Address, check with your email service provider.



- (OPTIONAL) You can configure advanced settings for your email service provider using the **Advanced Setup Options** link. Most users will not require modification of these settings.
- Click **Next** after your settings have been verified using the **Test Settings...** button.

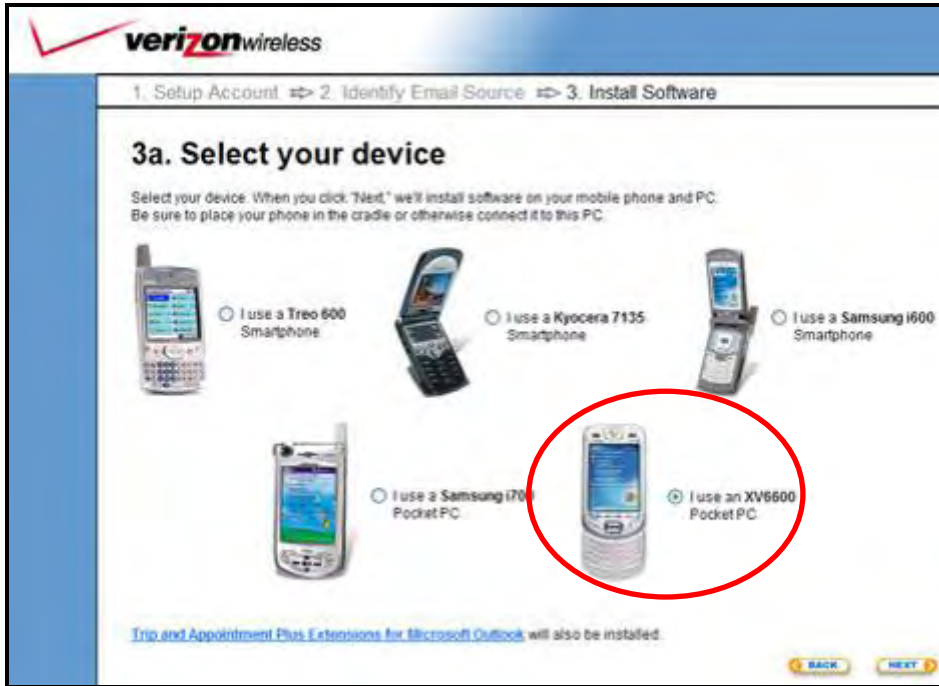
## Both

This feature provides you with the ability to have both your Corporate and Internet email sources integrated into one mailbox on the XV6600. Follow the setup instructions above for each option as they are presented to you during set up.

If you are not ready to configure both options now, you can set up another email source at a later time from the Account Setup page in the Wireless Sync website.

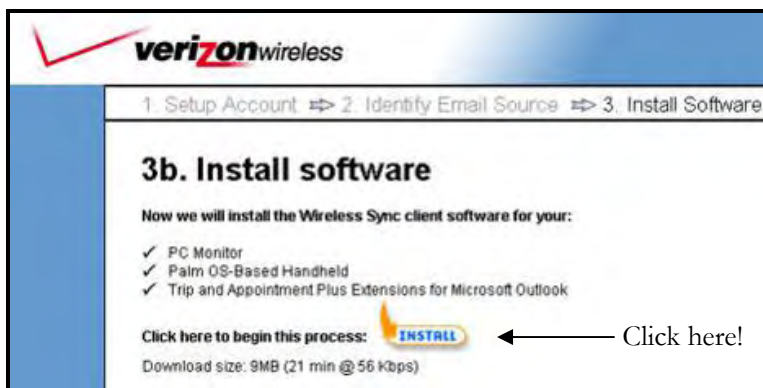
## Select your device

13. After you have identified your email source, you will be prompted to select your device. Select the **I use an XV6600 Pocket PC** option and click **Next**.



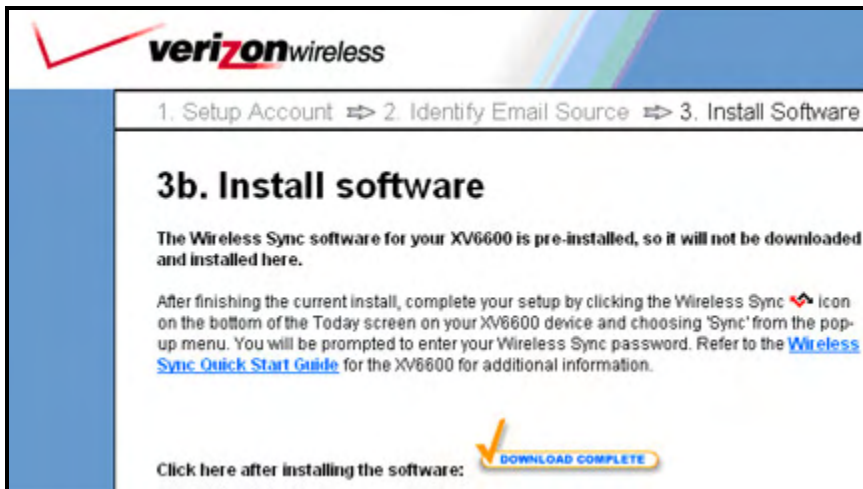
## Install Software and sync your device


14. Click **Install** then carefully read and follow the Installer prompts to install the software on your PC.



**NOTE:** Your install checklist may differ from what is shown here, depending on the email source you selected during the setup process

15. Once the desktop software is installed you will be directed to the **Download Complete** page.



16. The Wireless Sync client is pre-loaded on your device and you do not need to cradle the device to your PC. Click **Download Complete** to continue.
17. Launch the **Wireless Sync Client** on the XV6600 by tapping (single tap) on the  at the bottom of the Today screen and selecting the **Sync** option.
18. Enter your **Wireless Sync password**.
19. On the first sync event you will be prompted to **Refresh** or **Merge** the data in Wireless Sync with the data on the device.



If you selected **Corporate email** or **Both** when configuring your email source, it is recommended to select the **Refresh** option.

If you selected **Internet email** as your email source, it is recommended to select the **Merge** option.

20. Your device is configured and synchronized with Wireless Sync. Keep the device radio powered on and you will continue to get your information pushed to you!

#### NEXT STEPS:

- If you selected the **Corporate mailbox** option for your email source, please continue with the configuration of your PC Monitor. Refer to the *Quick Start Guide for Microsoft Exchange* or the *Quick Start Guide for Lotus Domino* for more information.
- If you selected the **Internet mailbox** option you will begin to receive your email after the Wireless Sync server has successfully loaded your messages from the email source. This may take several minutes depending on the amount of mail on your server.
- Go to the next page to learn more about how to configure the ActiveSync desktop software to work with Wireless Sync.





## Setting up ActiveSync for Use with Wireless Sync

Wireless Sync is a replacement for the PIM (calendar, contacts, tasks and notes) and email components of ActiveSync, which is included with your XV6600. More specifically, the following types of data can be synchronized with both ActiveSync and Wireless Sync: Calendar, Contacts, Tasks, Inbox, and Notes.

The individual user must insure the proper settings are configured in ActiveSync to avoid duplicating data on their device or in Outlook. The settings required in ActiveSync will depend on which Email Source was selected in Step 2 (page 4 above) of the Wireless Sync account setup. In all cases, the Inbox data should only be synchronized with Wireless Sync.

### Corporate email Users

Users synchronizing with a Corporate email source will receive updates to all PIM and email data using Wireless Sync. In this case, these data sections should not be selected in the ActiveSync configuration at the user desktop.

Follow these steps to verify your ActiveSync settings and insure proper synchronization when you cradle/cable your device to the PC.



1. Open **Microsoft ActiveSync** on the PC
2. Select the **Options** button at the top of the ActiveSync application screen.
3. Verify that the following values are unchecked. If the box is checked, please uncheck it.
  - Calendar, Contacts, Tasks, Inbox, Notes
4. Also verify that the “Enable Synchronization with a server” option is NOT selected.



### Internet email Users

Users synchronizing only with an Internet email source will receive updates to their PIM data using ActiveSync at the desktop. In this case, the PIM data sections should be selected in the ActiveSync configuration at the user desktop.

Follow these steps to verify your ActiveSync settings and insure proper synchronization when you cradle/cable your device to the PC.

1. Open **Microsoft ActiveSync** on the PC
2. Select the **Options** button at the top of the dialog box.
3. Verify that the Inbox value is unchecked. If the box is checked, please uncheck it.
4. Also verify that the “Enable Synchronization with a server” option is NOT selected and click **OK**.
5. Right-click on the  icon in the task tray and select **Exit**.
6. Go to Start → Control Panel → Add/Remove Programs
7. Select the “ Wireless Sync Client” and choose the **Remove** button. This software is not required for users configured for Internet email only once the device and ActiveSync have been properly configured.

