

**VERIZON WIRELESS MOTOROLA V710 SETTLEMENT  
CLAIM FILING INSTRUCTIONS**

Please read carefully the attached Notice describing a settlement that has been preliminarily approved by the court in a class action lawsuit entitled *Grant R. Opperman, et al., v. Cellco Partnership doing business as Verizon Wireless, et al.*, Los Angeles Superior Court Case No. BC 326764, which concerns the Bluetooth® features on the Motorola V710 cellular telephone available for use with cellular telephone service provided by Verizon Wireless.

You are receiving this Claim Form because Verizon Wireless' records indicate that you may have activated Verizon Wireless cellular telephone service for a Motorola V710 telephone, and therefore may be entitled to a refund or credit pursuant to the Settlement, as described more fully in the Notice. Please note, though, that to be eligible to receive benefits under the settlement, customers must sign a Certification Under Penalty of Perjury that they purchased a Motorola V710 cellular telephone because they believed that it would support Bluetooth® object exchange or file transfer features and either own another Bluetooth® enable device that supports either the object transfer or file transfer features or intended to purchase such a device.

It is important to read and follow these instructions carefully. Failure to follow the instructions could result in the rejection of your claim for benefits.

In order to receive any payment or credit to which you may be entitled under the Settlement in this case, you must complete and return the claim form that accompanies these instructions.

**1. Step One - Complete the Claim Form and Sign Under Penalty Of Perjury**

In order to be eligible for any refund or credit, you must sign the Certification Under Penalty of Perjury, select the relief you want, and provide information on any credits you have already received. This information will assist the Settlement Administrator in determining if you are entitled to a refund or credit pursuant to the settlement. Individuals who do not sign the Certification Under Penalty of Perjury will not be eligible to receive any relief pursuant to the Settlement.

**2. Step Two - Mail the Claim Form to the Settlement Administrator**

You must return the Claim Form to the Settlement Administrator on or before the deadline of March 3, 2006. The completed claim form must be mailed so that it is postmarked on or before March 3, 2006 by folding the claim form, inserting it into an envelope, affixing first-class postage, and mailing it to the following address:

**Verizon Wireless Motorola V710  
Settlement Administrator  
P.O. Box 3775  
Portland, OR 97208-3775**

**IF YOU FAIL TO SUBMIT YOUR CLAIM FORM ON OR BEFORE MARCH 3, 2006, YOUR CLAIM WILL BE REJECTED AND YOU WILL BE PRECLUDED FROM RECEIVING ANY PAYMENT OR CREDIT FROM THE SETTLEMENT OF THIS LITIGATION.**

No claim form will be accepted without an original signature. A claim form will be deemed submitted when postmarked or, if submitted other than by first-class mail, on the date actually received by the Settlement Administrator.

**FAILURE TO FILL OUT THE CLAIM FORM COMPLETELY MAY RESULT IN THE REJECTION OF YOUR CLAIM.**

**NOTE: DO NOT RETURN YOUR PHONE OR ANY ACCESSORIES, OR ANY DOCUMENTATION REGARDING YOUR PURCHASE OF THE MOTOROLA V710 WITH YOUR CLAIM FORM AT THIS TIME.** No benefits will be made available until after approval of the settlement by the Court becomes final, including exhaustion of any appeals from the approval of the settlement. Once the settlement becomes final, if you have chosen to return your phone and any accessories for a refund, you will at that point receive a separate mailing with instructions on how to return your Motorola V710 phone and any accessories at no cost to you for a refund. If you have chosen to terminate your service, you will remain obligated to pay for the service until it is terminated within three (3) days of the Settlement Administrator's receipt of your Motorola V710 and any Accessories. If you have chosen to receive a bill credit, you will receive a credit on your Verizon Wireless bill.

If you are filing on behalf of a company, you must provide proof that you are the authorized representative and have authority to act on the company's behalf and sign the claim form. Additionally, you must file a separate claim for each phone for which you wish the company to receive benefits.

Verizon Wireless Motorola V710  
Settlement Administrator  
PO Box 3775  
Portland, OR 97208-3775

Verizon Wireless Motorola V710 Settlement  
CLAIM FORM

CLAIMANT INFORMATION		
Make corrections to the information on the left in the spaces provided.		
Customer Name (First, Middle, Last)		
Mailing Address		
City	State	Zip
Verizon Wireless Cellular Telephone Number, including Area Code		

If you want to participate in the Settlement, you must complete this form and submit it to the address below, postmarked by March 3, 2006, after first reading the attached NOTICE and CLAIM FILING INSTRUCTIONS.

**SECTION A. CERTIFICATION UNDER PENALTY OF PERJURY**

I certify, under penalty of perjury, that:

1. I am the person identified as Claimant on this form; and
2. I activated Verizon Wireless Cellular Service for a Motorola V710 cellular telephone on or before January 31, 2005; and
3. I purchased a Motorola V710 cellular telephone because I believed it would support object exchange or file transfer features; and
4. I own another Bluetooth® enabled device that supports either object exchange or file transfer features or I had intended to purchase such a device.

\_\_\_\_\_ Date \_\_\_\_\_  
Customer Signature

If you do not sign the Certification Under Penalty of Perjury, you will not be able to receive any relief pursuant to the Settlement and should not submit this Claim Form. If you have signed the Certification, please continue below.

**SECTION B. CREDITS ALREADY RECEIVED**

Please indicate the amount and date of credits or refunds you recall receiving, if any, in response to any complaints that you made to Verizon Wireless regarding its cellular services for the Motorola V710 cellular telephone.

Amount of credits received: \_\_\_\_\_ Date(s) credits received: \_\_\_\_\_

**SECTION C. SELECTION OF CLASS RELIEF**

If you are currently a Verizon Wireless customer, please indicate the settlement class relief you would like to receive if the Settlement Administrator approves your claim by checking one of the following three options:

**OPTION 1:** I want to receive a \$25 credit on my bill for Verizon Wireless cellular services; OR

**OPTION 2:** I want to cancel my Verizon Wireless service contract without an early termination fee and return my Motorola V710 cellular telephone, with or without accessories, for a refund up to the purchase price; OR

**OPTION 3:** I want to return my Motorola V710 cellular telephone, with or without accessories, for a refund up to the purchase price of a new cellular phone, but keep my Verizon Wireless service.

If you are not currently a Verizon Wireless customer, please indicate whether you paid an early termination fee to cancel your Verizon Wireless cellular service.

**YES,** I paid an early termination fee to cancel my Verizon Wireless cellular service.

**NO,** I did not pay an early termination fee to cancel my Verizon Wireless cellular service.

**IMPORTANT INFORMATION:** Please note that Verizon Wireless may submit any documents in its possession challenging any representation made by you in this Claim Form and that your claim will be reviewed by the Settlement Administrator and may be approved or denied. The Settlement Administrator may provide you with written notice if your claim is denied. Please also note that if you are notified by the Settlement Administrator that your claim has been denied or reduced, the determination of the Settlement Administrator may be appealed to the Superior Court of Los Angeles County.

Mail to: Verizon Wireless Motorola V710 Settlement Administrator, PO Box 3775, Portland, OR 97208-3775