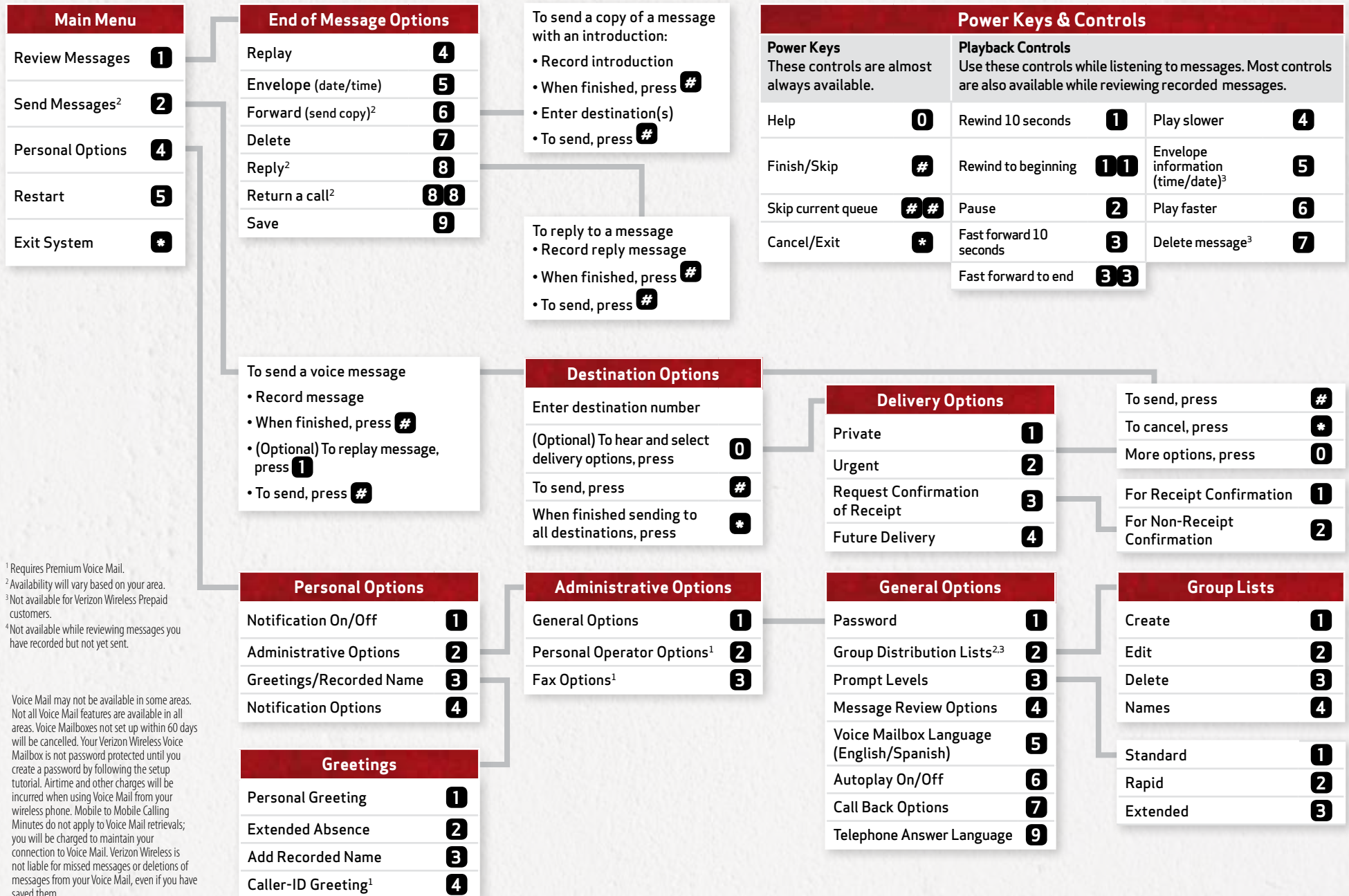


BASIC VOICEMAIL USER GUIDE



*86 Menu Tree (Alcatel-Lucent Platform)



¹ Requires Premium Voice Mail.
² Availability will vary based on your area.
³ Not available for Verizon Wireless Prepaid customers.
⁴ Not available while reviewing messages you have recorded but not yet sent.

Voice Mail may not be available in some areas. Not all Voice Mail features are available in all areas. Voice Mailboxes not set up within 60 days will be cancelled. Your Verizon Wireless Voice Mailbox is not password protected until you create a password by following the setup tutorial. Airtime and other charges will be incurred when using Voice Mail from your wireless phone. Mobile to Mobile Calling Minutes do not apply to Voice Mail retrievals; you will be charged to maintain your connection to Voice Mail. Verizon Wireless is not liable for missed messages or deletions of messages from your Voice Mail, even if you have saved them.