### BASIC VOICEMAIL USER GUIDE

**86 Menu Tree (Alcatel-Lucent Platform)**

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**To send a voice message:**
- Record message
- When finished, press 
- (Optional) To replay message, press **1**
- To send, press **#**

**To send a copy of a message with an introduction:**
- Record introduction
- When finished, press 
- Enter destination(s)
- To send, press **#**

**To reply to a message:**
- Record reply message
- When finished, press 
- To send, press **#**

**Destination Options**
- Enter destination number
- (Optional) To hear and select delivery options, press **0**
- To send, press **#**
- When finished sending to all destinations, press **#**

**Delivery Options**
- Private **1**
- Urgent **2**
- Request Confirmation of Receipt **3**
- Future Delivery **4**

**Power Keys & Controls**
- Help **0**
- Rewind 10 seconds **1**
- Slide slower **4**
- Delivery Options
  - Private **1**
  - Urgent **2**
  - Request Confirmation of Receipt **3**
  - Future Delivery **4**

**Power Keys & Controls**
- Phone **0**
- To cancel, press **4**
- More options, press **0**

**Group Lists**
- Create **1**
- Edit **2**
- Delete **3**
- Names **4**

**General Options**
- Password **1**
- Group Distribution Lists **2**
- Prompt Levels **3**
- Message Review Options **4**
- Voice Mailbox Language (English/Spanish) **5**
- Autoplay On/Off **6**
- Call Back Options **7**
- Telephone Answer Language **9**

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1 Requires Premium Voice Mail.
2 Availability will vary based on your area.
3 Not available for Verizon Wireless Prepaid customers.
4 Not available while reviewing messages you have recorded but not yet sent.

Voice Mail may not be available in some areas. Not all Voice Mail features are available in all areas. Voice Mailboxes not set up within 60 days will be cancelled. Your Verizon Wireless Voice Mailbox is not password protected until you create a password by following the setup tutorial. Airtime and other charges will be incurred when using Voice Mail from your wireless phone. Mobile to Mobile Calling Minutes do not apply to Voice Mail retrieval; you will be charged to maintain your connection to Voice Mail. Verizon Wireless is not liable for missing messages or deletions of messages from your Voice Mail, even if you have saved them.