

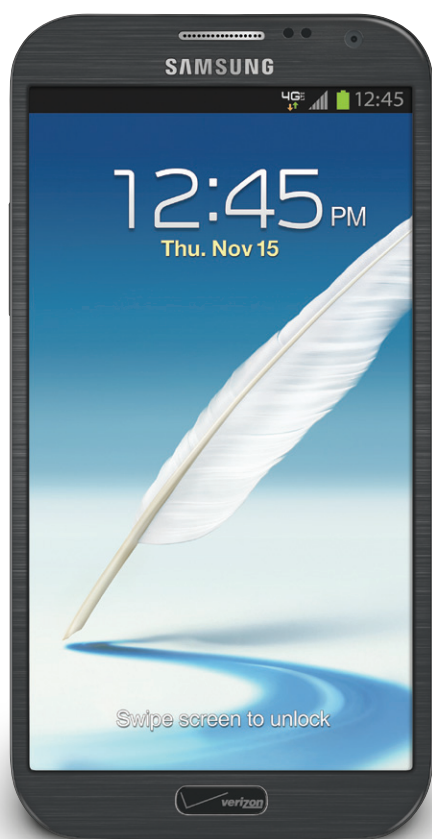


SOFTWARE UPDATE

SAMSUNG GALAXY NOTE® II

BASEBAND: I605VRAMC3 BUILD NUMBER: JZ054K.I605VRAMC3

Verizon Wireless is pleased to announce a software update designed to improve the performance of your Samsung Galaxy Note II smartphone.



Samsung Galaxy Note II

KEY DEVICE ENHANCEMENTS ENABLE YOU TO:

- Download images via Enterprise Exchange email
- Download ring back tones through VZTones version 5.1.2 preloaded application
- Access downloaded languages on the Samsung keyboard
- Use Multi Window support for more applications (YouTube, Gmail, Facebook, Twitter, Amazon Kindle, Viewdini, Google Maps and Talk)
- Search or filter by Name in the dialer screen
- The snooze option in the Alarm Clock app is set to "ON" by default
- All Alarm Clock options are now viewable without the need to press the "more" button
- Added a Notification Panel editing menu under Display Settings
- Transfer content from your old device seamlessly with the Samsung Smart Switch application, now supported

IMPROVEMENTS TO APPLICATIONS INCLUDE:

- VZ Navigator®
- Verizon Wireless Backup Assistant PlusSM
- Exchange Active Sync (EAS) email
- SMS text messaging
- ISIS Mobile Wallet
- Wi-Fi connectivity

SAMSUNG GALAXY NOTE II



ADDITIONAL UPDATES INCLUDE:

- Android OS updated to version 4.1.2 – including several Google security patches
- Added support for IPV6 end-to-end when using Mobile Hotspot application
- Improvements to Exchange email syncing have been made
- User is now notified when device is in airplane mode: “Outlook cannot send e-mail while in airplane mode. Email will be saved to Outbox.”
- Fixed the over-sized text in S-Note when the phone is rotated to landscape mode
- Removed duplicate calendar sync events with applications like Facebook
- Back Up Assistant PlusSM now supports a setting to select the auto-back up time
- Group Cast preloaded application name has been renamed to Group Play
- The following preloaded applications(<https://play.google.com/store>) have been changed to stub applications for new activations or if a factory reset is performed: VZ Navigator, Viewdini, NFL, Amazon Kindle, IMDB

REMOVAL OF PRELOADED APPLICATIONS INCLUDE:

- Zappos

Learn more by visiting vzw.com/Galaxynote2support or contact a Verizon Wireless Business Representative