

Samsung Galaxy S 4 Software Upgrade



Overview

To help you with the mandatory system update for your Samsung Galaxy S 4, this page contains the following information:

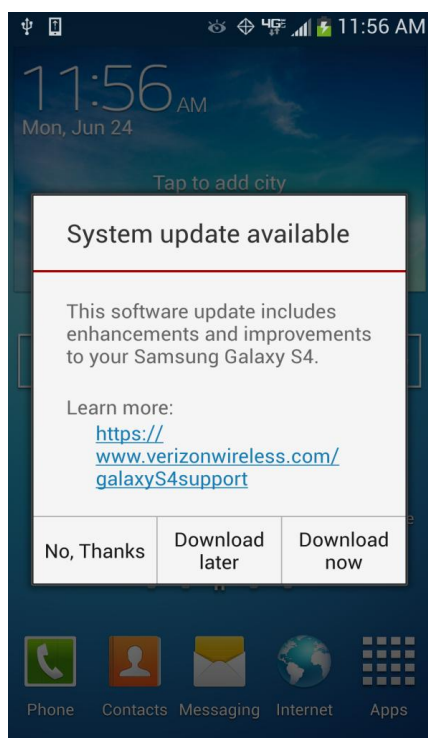
- System Update Instructions
- System Update while You are Roaming

Here are a few facts to keep in mind:

- **System update size – approximately 329.5 MB**
- **Estimated software download time – approximately 8-10 minutes**
- **Estimated software update time – approximately 8-10 minutes**

System Update Instructions

1. You will be notified that a system update is available on your device. Tap **Download now** to continue. Your device will power off then power on and the installation will begin.

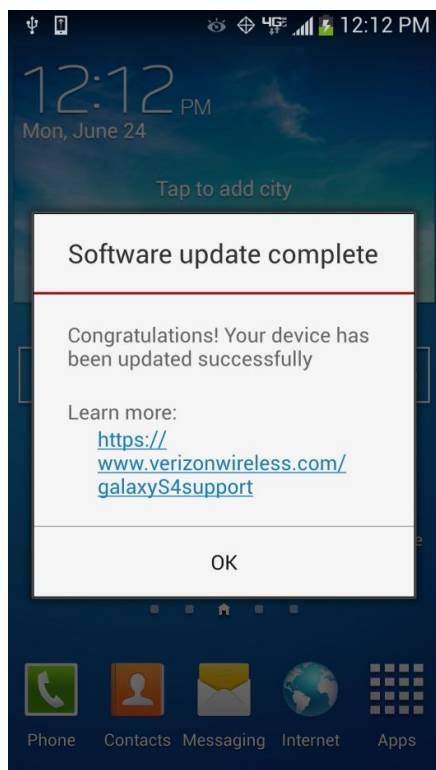


2. After you've received first notification of the system update, you can manually initiate by going to "**Home**" > "**Applications**" > "**Settings**" > "**About Phone**" > "**System updates**". Press "**Restart & install**". Your device will power off and back on and the installation process will begin.

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3. The update has begun once your device powers off and back on and you see the following screen.



System Update while You are Roaming

If you are roaming you will not receive a system update notice. To update your device while you are roaming, you will need to be in an area where Wi-Fi is available.

1. Begin by enabling Wi-Fi on your device.
2. To enable Wi-Fi on your device, go to "**Settings**" > under Wireless & networks, touch "**Wi-Fi ON**" to enable (if not already enabled)
3. Touch "**Wi-Fi**" to view and select a Wi-Fi network. Once you are connected, an update notification will appear on your device.

If the system update fails to install, you will get an error screen. However, this only means the software did not install properly. Remove and re-insert the battery and power the device back on. The device will power back on with original software and will prompt you once again to install the system update.

If the update fails again, please visit www.verizonwireless.com/contactus .