

1 Manage Your Account

Account Number	Date Due
WWW.VZW.COM	123456789-00001 MM/DD/YY
Change your address at vzw.com/changeaddress	Invoice Number 1234567890

2 Quick Bill Summary MON DD – MON DD

Previous Balance <i>(see back for details)</i>	\$.XX
Payment – Thank You	\$.XX
Balance Forward	\$.XX
Monthly Charges	\$XXX.XX
Usage and Purchase Charges	\$.XX
Equipment Charges	\$XXX.XX
Verizon Wireless' Surcharges and Other Charges & Credits	\$.XX.XX
Taxes, Governmental Surcharges & Fees	\$.XX.XX
Total Current Charges	\$XXX.XX
Total Charges Due by Month DD, YYYY	\$XXX.XX

1 ACCOUNT DETAILS
 Your customer information, such as account number and the bill's due date. **You can easily manage your bill online with My Verizon—just visit vzw.com/myverizon.**

2 QUICK BILL SUMMARY
 A convenient summary of all your lines, including:

- **Monthly Charges** represent the account and individual charges for that month, including any discounts.
- **Usage and Purchase Charges** include any overages or purchases.
- **Equipment Charges** capture any Device Payment Agreement charges, plus any other equipment.

3 Payments

Previous Balance	\$.XX
No Payment Received	
Total Payments	\$.XX
Balance Forward	\$.XX

4 Account Charges and Credits

Account Monthly Charges

New Plan

The Verizon Plan Large 6GB	mm/dd – mm/dd	XX.XX
\$XX.XX/mo /X days on new plan		X.XX

Month In Advance

The Verizon Plan Large 6GB (month in advance)	mm/dd – mm/dd	XX.XX
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These are the normal monthly charges billed in advance.

Subtotal	\$XX.XX
Total Account Charges and Credits	\$XX.XX

3 PAYMENTS
 All your current payments, as well as outstanding balance.

4 ACCOUNT CHARGES AND CREDITS
 Your plan charges and any other overages for all account services. A “partial-month” amount may also be included.

5 Breakdown of Charges

Account Charges & Credits	pg 2	\$XX.XX
999-999-9990	pg 4	\$XX.XX
999-999-9991	pg 5	\$XX.XX
Total Current Charges		\$XX.XX

6 Breakdown of Shared Usage

	Minutes Used MM/DD – MM/DD	Messaging Used MM/DD – MM/DD	Data GB Used MM/DD – MM/DD
999-999-9990	pg 4 XXX	XXX	.XXX
999-999-9991	pg 5 XXX	XXX	.XXX
Total Used	XXX	XXX	.XXX
Shared Allowance	unlimited	unlimited	X.XXX
Usage Over Allowance	X	X	X
Total Shared Usage Charges	\$.XX	\$.XX	\$.XX

5 BREAKDOWN OF CHARGES
 Summary of current charges for the account and each line.

6 BREAKDOWN OF SHARED USAGE
 Summary of usage by line, including minutes, text messages and shared data.

7 Monthly Charges

New Plan

Smartphone Line Access mm/dd – mm/dd XX.XX
\$XX.XX / mo / X days on new plan

Month in Advance

Smartphone Line Access mm/dd – mm/dd XX.XX
These are the normal monthly charges billed in advance.

\$XX.XX

8 Equipment Charges

Equipment Purchase MM/DD Anytown XXXXXXXXX XX.XX

Device Payment Agreement XXXXXXXXXX – Payment X of XX XX.XX

Balance (after this month's current payment) XXX.XX

\$XX.XX

9 Usage and Purchase Charges

Voice	Allowance	Used	Billable	Cost
Shared (mm/dd – mm/dd)	minutes unlimited	XX	--	--
Total Voice				\$XX

Messaging

Text, Picture & Video (mm/dd – mm/dd)	Allowance	Used	Billable	Cost
messages	unlimited	XX	--	--
Total Messaging				\$XX

Data

Gigabyte Usage (mm/dd – mm/dd)	Allowance	Used	Billable	Cost
gigabytes	X.XX (shared)	X.XX	--	--
Total Data				\$XX

Purchases

Date	Purchases from Other Vendors	Description	Cost
mm/dd	Vendor Purchase Name	Product Description	.XX
Total Purchases			\$XX.XX

Your Purchases from Other Vendors were purchased through your mobile device or on the Internet. For technical issues related to your product, please contact the vendor. For billing related questions, please contact Verizon Wireless at 1-800-922-0204.

To block the ability to place charges from other vendors on your account please visit: vzw.com/serviceblocks

Total Usage and Purchase Charges \$XX

Verizon Wireless' Surcharges +

Fed Universal Service Charge .XX

Other Charges and Credits

Activation Fee XX.XX

\$XX.XX

Taxes Governmental Surcharges and Fees +

State Sales Tax X.XX

City Sales Tax .XX

\$XX.XX

Total Current Charges for 900-999-9999

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.

\$XX.XX

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7 MONTHLY CHARGES

Your Monthly Charges are billed one month in advance.

Partial-Month Charge:

If you activated your plan or your plan changed between billing cycles, this area will also include a one-time prorated charge.

8 EQUIPMENT CHARGES

If you made any Equipment Purchases and billed them to your account, those charges will appear in this section.

Device Payment Agreement Charges:

The Equipment Charges section contains your Device Payment Agreement-related charges such as:

- The monthly payment charge
- Device Payment Agreement number
- Any remaining balance

9 USAGE AND PURCHASE CHARGES

Detailed overview of each line's usage and any purchases.

This section includes charges for purchases from other vendors, including an item description, all applicable charges, and Verizon customer service contact information. To block the ability to place third-party charges from other vendors on your account, please visit vzw.com/serviceblocks.

10 ACTIVATION

One-time charge when service is activated.

MORE RESOURCES TO MANAGE YOUR BILL



WATCH THE VIDEO

Let us walk you through your bill line-by-line to help you better understand each section.

vzw.com/understandingyourbill



SIGN IN TO MY VERIZON

Manage your account 24/7 with My Verizon Mobile or online.

vzw.com/myverizon



GO PAPERLESS

Go green when you sign up for Paperless Billing and Auto Bill Pay.

vzw.com/gogreen