




# Get To Know Your Device

Para la versión en español, visite  
[verizonwireless.com/support](http://verizonwireless.com/support).

GizmoPal 2 is a communicative mobile device worn by children. It follows the Consumer Product Safety Improvement Act (CPSIA). This is NOT a toy.

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**gizmopal 2**  
by  **LG**

## Preparing Your GizmoPal 2

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This quick reference guide will walk you through the following steps to set up your GizmoPal 2:

- Charging
- Turning on
- Activating
- Downloading the app
- Setting up the app

## About Your GizmoPal 2

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## Charging Your GizmoPal 2

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To charge the battery, open the USB/charger port cover and:

1. Plug the charging cord to the GizmoPal 2.
2. Plug the other end of the cord into the charging adapter.
3. Plug the charging adapter into an electrical outlet. The battery charging light will blink red while your GizmoPal 2 is charging and turn green when it is fully charged.


### NOTE:

- Don't use the GizmoPal 2 while it's being charged.
- Only use the charging cord and adapter included in the box to charge your GizmoPal 2.
- Make sure that you snap closed the USB/charger port cover completely to keep out dirt and water.



## Turning Your GizmoPal 2 On and Off

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### Turning your GizmoPal 2 on:

- Press and hold the **Play** button  until all of the icons light up and your GizmoPal 2 says "Hello".

### Turning your GizmoPal 2 off:

- Press and hold the **Play** button  until the voice prompts you to press the **Play** button  again to turn off your GizmoPal 2.
- You can also use the GizmoHub app to turn off the GizmoPal 2 from your smartphone.


## Activating Your GizmoPal 2

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1. Your GizmoPal 2 should start activating automatically the first time you turn it on.  
Your GizmoPal 2 should say, "I'm setting up. This could take a few minutes."
2. Then, your GizmoPal 2 will turn off and on by itself.
3. When activation is complete, your GizmoPal 2 will say, "Yay! I'm ready."

### NOTE:

Once your GizmoPal 2 is activated, the up and down arrows will blink green every 20 seconds.

If activation fails, your GizmoPal 2 will tell you something went wrong and the up and down arrows will blink red every 2 seconds. You can try to activate again by pressing the **Call** button 

## Registering as a Caregiver

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**Step 1:** Using your smartphone, download the GizmoHub app from the Google Play Store or the Apple App Store.



Google Play Store



Apple App Store

### NOTE:

- The app is available for Android™ 5.0 or higher and iOS 9.0 or higher in the Google Play Store or the Apple App Store.
- Data usage applies for app download and use.

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## Step 2: Open the app on your smartphone.



**NOTE:** Descriptions and screen images in this user guide may differ due to GizmoHub app updates.



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**Step 3:** Follow the instructions in the app and the voice instructions on your GizmoPal 2 to:

- Register as the primary caregiver
- Add additional contacts

You will be asked for your GizmoPal 2's mobile number. You can find the mobile number on your customer receipt or by pressing either button ( or ) on your GizmoPal 2 after it has been activated.

## Wearing Your GizmoPal 2

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- Your GizmoPal 2 comes pre-inserted in a wristband.
- Your GizmoPal 2 needs to stay in the wristband to work. It will let you know if it comes out of its holder.






**NOTE:** Additional wristbands sold separately.

## Using Your GizmoPal 2


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Show your child what your GizmoPal 2 can do and practice making and receiving calls with it.

### Making a Call

1. Press the **Call** button  once to start calling mode.
2. Press the **Call** button  to call the first contact or press the **Play** button  to hear the next contact if there is one.

### Answering a Call

1. Your GizmoPal 2 will ring and the call icon will light up.
2. Press the **Call** button  to answer the call.

### Ending a Call

Press the **Call** button  on your GizmoPal 2 to end the call.

**NOTE:** Making and receiving calls requires a wireless network connection.

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## Playing Fun Sounds

Your GizmoPal 2 can play fun sounds.



Press the **Play** button  once to play a sound. To play the next sound, press the **Play** button  again.

## Checking the Time

Your GizmoPal 2 can also tell you the time.

Press and hold the **Call** button  until your GizmoPal 2 starts speaking.

## Recording Your Voice and Using the Voice Changer

Your GizmoPal 2 can record your voice and play it back in fun voices like a robot voice. Press both buttons ( and ) at the same time and listen to the instructions.

Press the **Call** button  to stop recording and play your recording.

## Checking the Battery Level

Your GizmoPal 2 will tell you its battery level when you plug it in to charge it and when you unplug it.

You can also check the battery from the GizmoHub app. Go to **Settings** > **Battery life**.

## Using the GizmoHub App on Your Smartphone

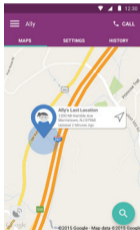
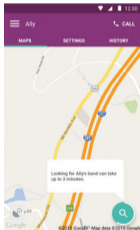
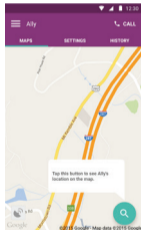
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The first phone you register with the app will automatically become the primary caregiver. The primary caregiver can use the app to:

- View the location of your GizmoPal 2 on a map and use your smartphone to navigate to the location.
- Set up other location features like scheduled location checks, place alerts and more.
- Change settings like ringtones, volume level and fun sounds.
- Turn off your GizmoPal 2.
- Add up to 3 additional contacts and decide if they will be caregivers.
  - Contacts can call your GizmoPal 2 and receive calls from it.
  - Caregivers can also locate your GizmoPal 2 using the GizmoHub app.

## Locating Your GizmoPal 2

To check your GizmoPal 2's location, tap tap the **Find** icon  on the app's Home screen. Your GizmoPal 2's location, with address, will be shown as a position on a map.



Maps shown are for reference only and are subject to change.









### NOTE:

- Your GizmoPal 2 needs to be turned on and have a wireless network connection in order to be located.
- Locating the GizmoPal 2 can take up to 3 minutes.









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- Sometimes being inside a building or in an area with poor signal strength can affect the accuracy of the location and how current it is.
  - GPS location is approximate and results are not guaranteed.

## Troubleshooting

Use this table to learn what the different light patterns on your GizmoPal 2 mean.

Status	Icon and Color	Blinks
In Service		Every 20 seconds
No Service		Every 20 seconds
Battery < 20% (Low)		Every 20 seconds
Charging		Once every 3 seconds
Trickle charging		Once every 3 seconds
Fully Charged (Connected to charger)		Solid
Power On		Cycles through colors
Power Off		Cycles through colors - reverse order



Status	Icon and Color	Blinks
Dialing / Incoming Call		Once every 1 second
In Call		Once every 2 seconds
Error (Activation or Software Update Failed)		Twice
After Activation Failed (Device has no mobile number)		Once every 2 seconds
Busy (Activation or Software Update in progress)		Every 3 seconds
Success (Activation or Software Update complete)		Blinks twice
Factory Resetting		Every 3 seconds
Communicating with the GizmoHub App (Settings Changes)		Twice

## Support & More

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### Get Help from the GizmoHub App

From the app Home screen, tap **Menu**  > **Help**.

### Customer Service



Call **(800) 922-0204**.

Follow us **@VZWSupport**.



### More Information



Download a User Guide from [verizonwireless.com/support](https://www.verizonwireless.com/support) or call **(877) 268-7589** to order a copy.

## Customer Information

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### Your Wireless Device and Third Party Services

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