Meet your phone.

About your phone

Setting up your phone

Your phone already has a SIM card installed.

Step 1. Remove the back cover
With the phone facing down, insert your fingernail into the cutout located on the lower left of the back cover and lift the cover up gently.

NOTE: The microSD card is sold separately.

Step 2. Insert the battery
Insert the battery, making sure the gold contacts line up. Press down gently to secure.

Optional: Insert the microSD card.
If you have a microSD card, slide the microSD card into the microSD card slot with the gold contacts facing down.

Step 3. Replace the back cover
Align the cover over the back of the phone and then press down along the Flash edges to secure.
Setting up your phone

Step 4. Charge your phone
Before turning on your phone, charge it fully.
Plug the small end of the USB cable into the USB/charger port on your phone.
Plug the other end into the charger and plug the charger into an outlet.

Using your phone

Turning your phone on/off
To turn your phone on, press and hold the Power/Lock button.
To turn it off, press and hold the Power/Lock button. Then tap Power/Off > POWER OFF.

Locking/unlocking the screen
To turn on your screen, press the Power/Lock button. Then swipe up on the screen to unlock it.
To turn off your screen and prevent accidental button presses, press the Power/Lock button.

Home screen mode
You can select one of 3 modes:
• Home (default)
• EasyHome
• Home with app drawer
Instructions in this guide are written for Home mode.

Home mode provides basic layout and settings for apps and widgets.
EasyHome mode is a simplified experience for the first-time smartphone user.
Home with app drawer mode provides a separate layout for the Home screen and apps list.
1. From the Home screen, swipe left (if necessary), then tap Settings > Home screen > Select Home.
2. Choose the mode you want to use.

Advanced Calling
You can make high-definition voice and video calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. Visit VerizonWireless.com/AdvancedCalling to learn how.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit VerizonWireless.com/Cloud.

Learning more

The Help app gives you tips, videos and other information on how to use your phone, including:
• Making calls
• Voice mail
• Sending texts
• Getting apps
• Taking photos
• Accessibility settings

From your computer, visit VerizonWireless.com/Support.

Managing your account

My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the U.S., visit VerizonWireless.com/International.

Customer service
Call 800.922.0204
Twitter @VZWSupport

Additional information

Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

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