Meet your phone.

About your phone

Setting up your phone

Step 1. Remove the back cover
With the phone facing down, press the Back cover release button to release the back cover and then gently lift the cover.

Step 2. Insert the battery
Insert the battery, making sure the gold contacts line up. Press down gently to secure it.

Optional: Insert the microSD card.
If you have a microSD card, slide it into the upper card slot (above the SIM card) with the gold contacts facing down as shown.

NOTE: The microSD card is sold separately.

Step 3. Replace the back cover
1. Line up the bottom edge of the back cover with the bottom of the phone. Then press gently along the bottom edge to start securing the cover.

2. Starting at the bottom edge, press gently up the sides of the cover to fully secure it.

Your phone already has a SIM card installed.

Para la versión en español, visite verizonwireless.com/Support

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.
**Setting up your phone**

**Step 4. Charge your phone**

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug it into an outlet.

**Using your phone**

**Turning your phone on/off**
To turn your phone on, press and hold the Power/Lock button. To turn it off, press and hold the Power/Lock button and then swipe up on the screen to unlock it.

**Locking/unlocking the screen**
To turn on your screen, press the Power/Lock button. Then swipe up on the screen to unlock it.

**Home screen mode**
You can select one of 3 modes:
- **Home (default):** Provides the standard layout showing all apps.
- **EasyHome:** Provides a simplified experience for the first-time smartphone user.
- **Home with separate apps list:** Provides a separate layout for the Home screen and apps list.

Instructions in this guide are written for Home mode.

1. From the Home screen, swipe left (if necessary), then tap **Settings** > **Home screen** > **Select Home**.
2. Choose the mode you want to use.

**Advanced Calling**
You can make high-definition voice and video calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. Visit verizonwireless.com/AdvancedCalling to learn how.

**Copying content from your old phone**
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/Cloud.

**Managing your account**
My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the US, visit verizonwireless.com/international.

Customer service
Call 800.922.0204
Twitter @VZWSupport

**Advanced information**
Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Contact the provider of the service you desire for help with using the device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using the wireless device and any associated product or service.

**Hearing aid compatibility information**
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

**The Help app**
The Help app gives you tips, videos and other information on how to use your phone, including:
- Making calls
- Voice mail
- Sending texts
- Getting apps
- Taking photos
- Accessibility settings

From your computer, visit verizonwireless.com/Support.


**WARNING:** Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.