Get to Know Your Phone

Para la versión en español, visite verizonwireless.com/support.

Setting Up Your Phone

Your phone comes with the SIM card pre-installed.

Charge the Phone
Before turning on your phone, charge it fully. Your phone comes with an Adaptive Fast Charging charger and a USB cable. Plug the smaller end of the cable into the USB/Charger port on your phone and the other end into the charger. Then plug the charger into an electrical outlet to charge the phone.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

NOTE: For fastest charging times, use the Adaptive Fast Charging charger that came with your phone. This charger provides faster charging only when connected to devices that have Adaptive Fast Charging.

Using Your Phone

Turning Your Phone On / Off
To turn your phone on, press and hold the Power/Lock button. To turn your phone off, press and hold the Power/Lock button and follow the instructions.

Locking / Unlocking the Screen
To turn on your screen, press the Power/Lock button. Then swipe your finger across the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the Power/Lock button.

Home Screen Mode
You can select one of the two modes: Easy and Standard. Instructions in this guide are written based on Standard mode. Standard mode—Standard experience for users who are familiar with Android

Easy mode—Simplified and easier experience for the first time smartphone user

1. From the Home screen, tap Apps ➞ Settings ➞ Easy mode.
2. Choose the mode you want to use and tap Done.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

Using Your Phone

Turning Your Phone On / Off
To turn your phone on, press and hold the Power/Lock button. To turn your phone off, press and hold the Power/Lock button and follow the instructions.

Locking / Unlocking the Screen
To turn on your screen, press the Power/Lock button. Then swipe your finger across the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the Power/Lock button.

NOTE: For fastest charging times, use the Adaptive Fast Charging charger that came with your phone. This charger provides faster charging only when connected to devices that have Adaptive Fast Charging.

Using Your Phone

Turning Your Phone On / Off
To turn your phone on, press and hold the Power/Lock button. To turn your phone off, press and hold the Power/Lock button and follow the instructions.

Locking / Unlocking the Screen
To turn on your screen, press the Power/Lock button. Then swipe your finger across the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the Power/Lock button.

NOTE: For fastest charging times, use the Adaptive Fast Charging charger that came with your phone. This charger provides faster charging only when connected to devices that have Adaptive Fast Charging.

Using Your Phone

Turning Your Phone On / Off
To turn your phone on, press and hold the Power/Lock button. To turn your phone off, press and hold the Power/Lock button and follow the instructions.

Locking / Unlocking the Screen
To turn on your screen, press the Power/Lock button. Then swipe your finger across the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the Power/Lock button.

NOTE: For fastest charging times, use the Adaptive Fast Charging charger that came with your phone. This charger provides faster charging only when connected to devices that have Adaptive Fast Charging.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.
From your computer, visit verizonwireless.com/support.

Download a User Guide from verizonwireless.com/support or call (888) 987-HELP (4357) to order a copy.

Managing Your Account

My Verizon Mobile App
Manage your account, track your usage, edit account information, pay your bill and more.

International Travel
For features and rates when traveling outside the US, visit verizonwireless.com/international.

Learning More

The Help app gives you tips, videos and other information on how to use your phone, including:
- Making Calls
- Voice Mail
- Sending Texts
- Getting Apps
- Taking Photos
- Accessibility Settings

From your computer, visit verizonwireless.com/support.

Advanced Calling
You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from your Old Phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Using Your Phone

Using Your S Pen
Express yourself. Write and draw directly into emails or the calendar, as well as Word, Excel, PowerPoint, and PDF documents. Capture your ideas in Note and even write a note on the back of a picture.

Air command: Slide the S Pen from its slot to see an onscreen Air command toolbar that lets you quickly turn on frequently used apps or actions.

- Action memo: Quickly link short notes to apps like Phone, Contacts, and Messages.
- Smart select: Instantly outline and crop anything on the screen and freely edit or share with others using a variety of apps.
- Screen write: Capture a screen image and write or draw on it.
- S Note: Create content using various options.
- Add shortcuts: Select an app or function to open or turn on using Air command.

Advanced Calling
You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from Your Old Phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning More

The Help app gives you tips, videos and other information on how to use your phone, including:
- Making Calls
- Voice Mail
- Sending Texts
- Getting Apps
- Taking Photos
- Accessibility Settings

From your computer, visit verizonwireless.com/support.

Advanced Calling
You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from Your Old Phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning More

The Help app gives you tips, videos and other information on how to use your phone, including:
- Making Calls
- Voice Mail
- Sending Texts
- Getting Apps
- Taking Photos
- Accessibility Settings

From your computer, visit verizonwireless.com/support.

Advanced Calling
You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from Your Old Phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning More

The Help app gives you tips, videos and other information on how to use your phone, including:
- Making Calls
- Voice Mail
- Sending Texts
- Getting Apps
- Taking Photos
- Accessibility Settings

From your computer, visit verizonwireless.com/support.

Advanced Calling
You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from Your Old Phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning More

The Help app gives you tips, videos and other information on how to use your phone, including:
- Making Calls
- Voice Mail
- Sending Texts
- Getting Apps
- Taking Photos
- Accessibility Settings

From your computer, visit verizonwireless.com/support.