Meet your phone.

About your phone

Your phone already has a SIM card installed.

Optional: Insert the microSD card.

1. With the screen facing up, insert the tool that came with your phone into the hole on the SIM/microSD card tray to open it.
2. Carefully adjust the tray.
3. Insert the microSD card into the tray with the gold contacts facing down (as shown).
4. Carefully slide the tray back into place.

CAUTION: Use only charging devices and batteries that are approved by Samsung. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

Charge the Phone

Before turning on your phone, charge it fully. Your phone comes with an Adaptive Fast Charging charger and a USB cable. Plug the smaller end of the cable into the USB charger port on your phone and the larger end into the charger. Then plug the charger into an electrical outlet.

NOTE: microSD™/SDHC™/SDXC™ memory cards supported (sold separately).

Using your phone

Turning your phone on/off

To turn your phone on, press and hold the Power/Lock button. Press and hold the Power/Lock button again to turn it off.

Locking/Unlocking the screen

To turn on your screen, press the Power/Lock button and then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the Power/Lock button.

For added security, choose one of these other locking features:

• Fingerprint Scanner: Use your fingerprint to unlock your phone.
• Face Lock: Have your phone unlock when it recognizes your face.
• Iris Scanner: Use your eyes to unlock your phone.

1. From the Home screen, swipe up for Apps and then tap Settings > Lock screen and security and choose your screen lock type. Then follow the onscreen instructions.

NOTE: The Iris Scanner is not intended to be used as a medical device and the biometric data collected and stored locally by the mechanism is not intended to be used for any diagnostic, therapeutic, or preventative purposes. Please follow all instructions for use of this feature. For more information, refer to the online support content or visit: samsung.com/US/IrisScanner.

Home screen mode

You can select one of the two modes: Easy or Standard. Instructions in this guide are written using Standard mode.

Easy mode is a simplified experience for the first-time smartphone user.

1. From the Home screen, swipe up for Apps and then tap Settings > Easy Settings - Easy mode.

2. Choose the mode you want to use and tap APPLY.
Hello Bixby
To launch Hello Bixby, press the Bixby button.

Hello Bixby allows you to quickly set reminders, create voice dictation, search and access content on your phone and on the internet.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/Cloud.

To copy content using Smart Switch and the USB connector that came with your phone:
1. From the Home screen, swipe up for Apps and then tap Settings > Smart Switch.
2. Tap to open the Help feature, from the Home screen swipe up for Apps and then tap Settings > Help.

Managing your account
My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the US, visit verizonwireless.com/International.

Customer service
Call 800.922.0204
Twitter @VZWSupport

Additional information
Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. For details on Verizon Wireless services and products, including any personal information Verizon Wireless may collect about you, Verizon Wireless privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

Apps
Find new apps to download and install on your device.

Play Store: Download new apps from the Google Play store. Visit Play.Google.com/Store/Apps to learn more.

Galaxy Apps: view and download Samsung apps that are optimized for use with Galaxy devices. Visit Samsung.com/Levant/Apps-Mobile/ GalaxyApps to learn more.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/Cloud.

Or, transfer content using Smart Switch and the USB connector that came with your phone.

> From the Home screen, swipe up for Apps and then tap Settings > Backup and reset > Smart Switch.

Learning more
Use the Help feature to access your device user manual and other information on how to use your phone.

Making calls
Voice mail
Sending texts
Getting apps
Taking photos
Accessibility settings
...to open the Help feature, from the Home screen swipe up for Apps and then tap Settings > Help.

From your computer, visit verizonwireless.com/Support
Download a User Guide from verizonwireless.com/Support or call 888.987.HELP to order a copy.

Your wireless device and third-party services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. For details on Verizon Wireless services and products, including any personal information Verizon Wireless may collect about you, Verizon Wireless privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device.

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.