**Meet your phone.**

**Step 1. Remove the back cover**
Locate the cover release slot and carefully pull the cover off.

**Optional:** Insert the microSD card.
If you have a microSD card, slide the microSD card into the microSD card slot with the gold contacts facing down.

**NOTE:** Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

**Step 2. Insert the battery**
Insert the battery, making sure the gold contacts line up. Press down gently to secure.

**Step 3. Replace the back cover**
Replace the cover over the back of the phone, and then press down along the edges to secure.

**Step 4. Charge your phone**
Before turning on your phone, charge it fully.
Insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug it into an outlet.

**NOTE:** The microSD card is sold separately.

**WARNING:** Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

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**Para la versión en español, visite verizonwireless.com/support**

**About your phone**

- Headset Jack
- Volume
- Power/Lock Button
- Recent Apps
- Home
- Back
- USB/Charger Port
- Rear Camera
- Flash
- Speaker
- Front Camera

**Setting up your phone**

Your phone already has a SIM card installed.

**Step 1. Remove the back cover**
Locate the cover release slot and carefully pull the cover off.

**Optional:** Insert the microSD card.
If you have a microSD card, slide the microSD card into the microSD card slot with the gold contacts facing down.

**NOTE:** The microSD card is sold separately.

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**NOTE:** Devices and software are constantly evolving—the screen images and icons you see here are for reference only.
Using your phone

Turning your phone on/off
To turn your phone on, press and hold the Power/Lock button.
Press and hold the Power/Lock button again to turn it off.

Locking/unlocking the screen
To turn on your screen, press the Power/Lock button. Then swipe up on the screen to unlock it.
To turn off your screen and prevent accidental key presses, press the Power/Lock button.

Home screen mode
You can select one of the two modes: Easy or Standard. Instructions in this guide are written for Standard mode.
Standard mode is for users who are familiar with Android.
Easy mode is a simplified experience for the first-time smartphone user.

1. From the Home screen, tap Apps > Settings > Easy mode.
2. Choose the mode you want to use and tap Done.

Advanced Calling
You can make high-definition voice and video calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line.
Visit verizonwireless.com/AdvancedCalling to learn how.

Copying content from your old phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning more
The Help app gives you tips, videos and other information on how to use your phone, including:
- Making calls
- Voice mail
- Sending texts
- Getting apps
- Taking photos
- Accessibility settings
From your computer, visit verizonwireless.com/support.
Download a User Guide from verizonwireless.com/support or call 1.888.987.HELP to order a copy.

Managing your account
My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the US, visit verizonwireless.com/international.

Customer service
Call 1.800.922.0204
Twitter @VZWSupport

Hearing aid compatibility information
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or the manufacturer of the device.

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