**To set up your voice mail for use in the U.S. (CDMA):**

1) Dial ✱ ❽ ❻ , or your 10-digit mobile number or, press and hold ❶ .
2) Press ⌗ to interrupt the greeting.
3) Follow the prompts in the New User Tutorial to set up your mailbox.

**To set up your voice mail for use while traveling in GSM markets:**

1) Dial your 10-digit mobile number, or press and hold ❶ .
2) After connecting, you will be prompted to press ⌗ , then enter your 10-digit mobile number.
3) Follow the prompts in the New User Tutorial to set up your mailbox.

**Listen to voice mail in CDMA mode:**

1) In standby mode, press and hold ❶ , press ✱ ❽ ❻ , or dial your 10-digit mobile number to dial voice mail.
2) After connecting, you will hear your voice greeting. Interrupt your greeting by pressing ⌗ .
3) You will then be prompted to enter your password. Enter your password, then follow the recorded prompts.

**Listen to voice mail in GSM mode:**

1) In standby mode, press and hold ❶ , or dial ➕ ❶ and your 10-digit mobile number to dial voice mail.
2) After connecting, you will be prompted to press ⌗ then enter your 10-digit mobile number. Follow the prompts accordingly.
3) You will then be prompted to enter your password. Enter your password, then follow the recorded prompts.

**Country codes for frequently traveled countries:**

| Country | Country Code | Country | Country Code |
|---------|--------------|---------|--------------|
| US | 1 | | |
| UK | 44 | | |
| France | 33 | | |
| Germany | 49 | | |

Notes _____
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## WELCOME

Keep this guide close to your Verizon Wireless Global Phone. It includes simple instructions for changing the phone's mode, for making long distance and local calls, for calling Customer Service and for retrieving voice mails while traveling outside the U.S.
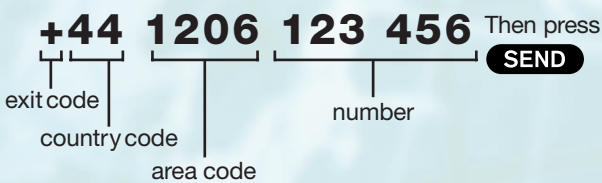
### To change the phone's mode:

1) While the phone is in standby mode, press the **MENU** key, then press **7** "Settings" **1** "Phone Mode."

2) Use the up/down keys to select Verizon (CDMA) or Int'l (GSM). Then press **OK**.

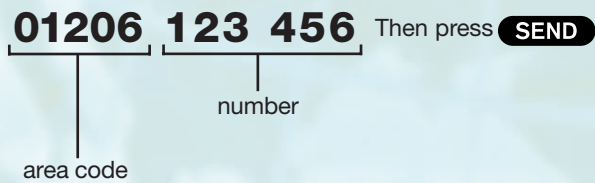3) Press the left softkey **YES** to confirm the change or press the right softkey **NO** to cancel.

### Calling when traveling internationally while in GSM mode:

1) Press and hold **0** to display the **+** symbol. The **+** symbol automatically inserts the exit code for the country from which you are calling.

2) Enter the country code of the person you are calling.

3) Enter the area code, without the leading zero, followed by the number of the person you are calling. Please note there are some exceptions for leaving out the leading zero, such as Italy, Finland and Spain.

### Sample dialing pattern for international calls while traveling outside the U.S. on a GSM Network:

**+44** **1206** **123 456** Then press **SEND**

exit code
country code
area code
number

### Sample dialing pattern for local calls while traveling outside the U.S. on a GSM Network:

**01206** **123 456** Then press **SEND**

area code
number

### Calling the United States from another country using the phonebook (GSM only):

1) In standby mode, press and hold **0** to display the **+** symbol. The **+** symbol automatically inserts the exit code for the country from which you are calling.

2) Briefly press **1** to insert the long distance prefix for the U.S.

3) Press the left softkey "Options" and select "Append" to retrieve an entry from your phonebook.

### To call Customer Service from outside the U.S., dial **+** **1** 803-400-4455.

This call is airtime-free from your Verizon Wireless phone. Charges apply when calling from a landline phone.