
Complaint Form

***Attention:** Instructions for completing and sending this Complaint Form to Verizon for review.

1. Download and complete this form as instructed below.
2. Email the completed form to account.tumble.form.comps@verizon.com.
3. Once this form has been processed, one of our representatives will contact you.

Please answer the questions indicated below:

1. Is your complaint about security, unauthorized account access or a notification regarding your password?
 - Yes
 - No
2. Did you receive a notice from Verizon asking you to create a new password?
 - Yes
 - No

***Attention:** Only continue to fill out this form if you answered "Yes" to questions 1 & 2.

3. Were you able to create a new password?
 - Yes
 - No
4. Have you spoken to a Verizon representative regarding this issue?
 - Yes
 - No
5. Account Owner First and Last Name:
 - First: _____
 - Last: _____
6. Telephone Number or e-mail that received the notification
 - Telephone Number: _____
 - Email: _____
7. Account Billing Zip Code
 - Zip Code: _____
8. Please explain the basis for your complaint.

9. Do you require a return call?
 - Yes
 - No
10. Return call number (must be a mobile number from the account in question)
 - Telephone Number: _____